MatLab

PC/Windows OS

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9/18/23

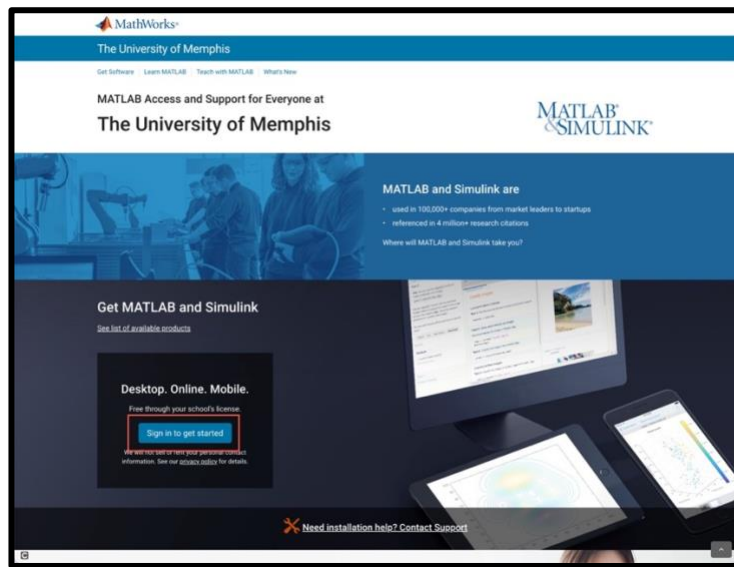# Table of Contents

Purpose

This training material highlights how to download the MatLab application on a PC.
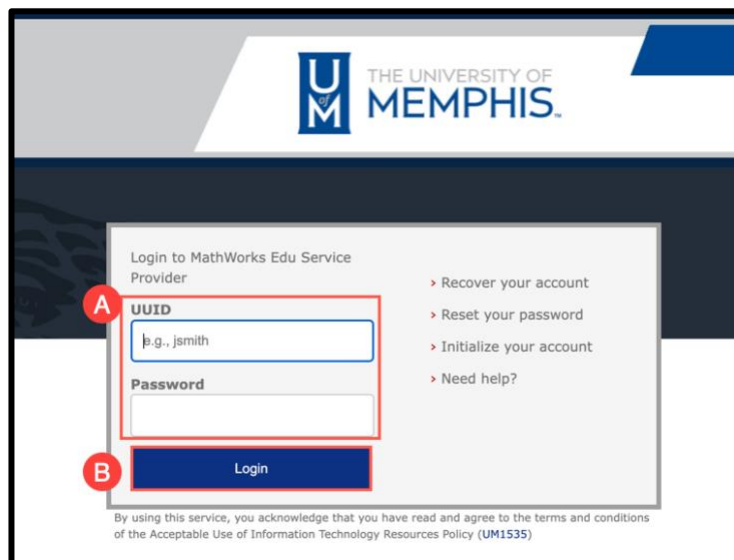
Audience

University of Memphis faculty, staff, or students who need to access MatLab.

Installing MatLab on a PC

1. Navigate to [MatLab download installer](#).
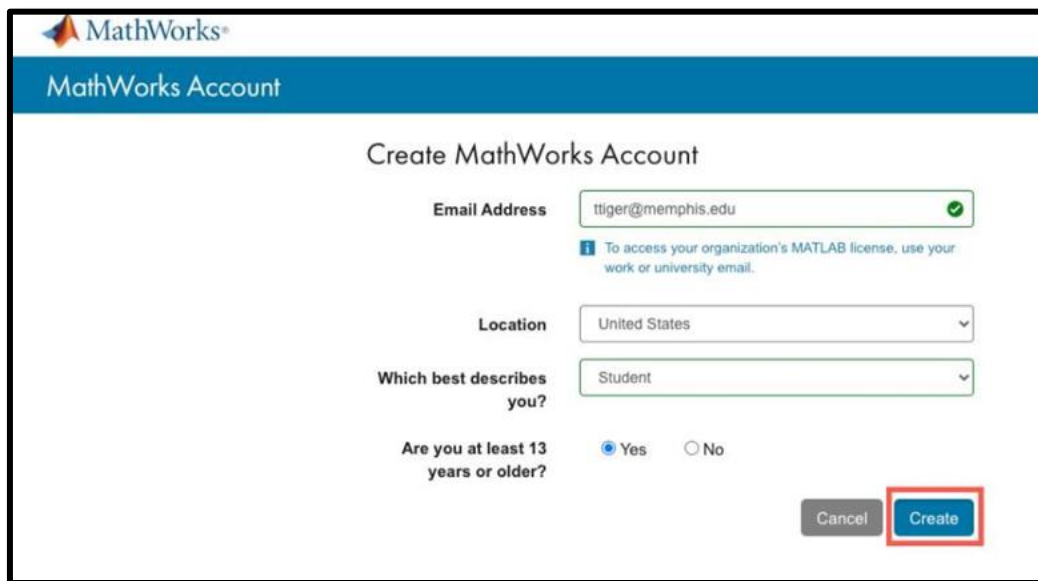
2. Click **Sign in to get started.**

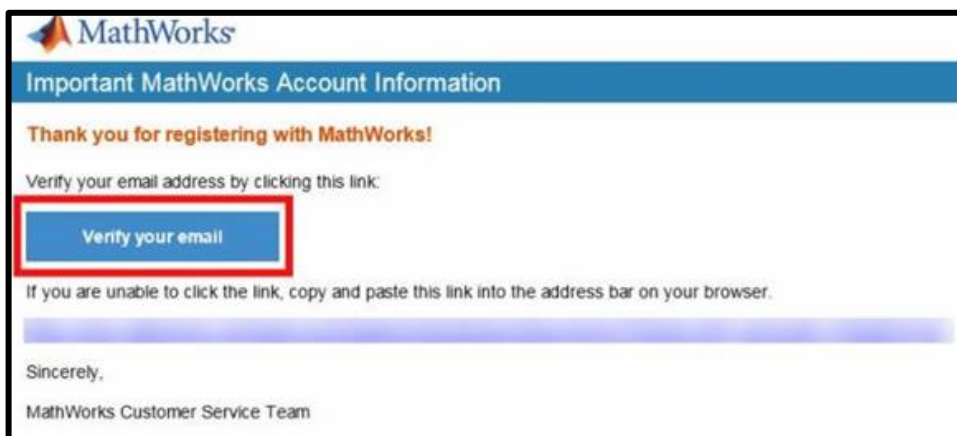3. Sign in with your UofM Credentials. **A)** Enter UUID, and **B)** Password.
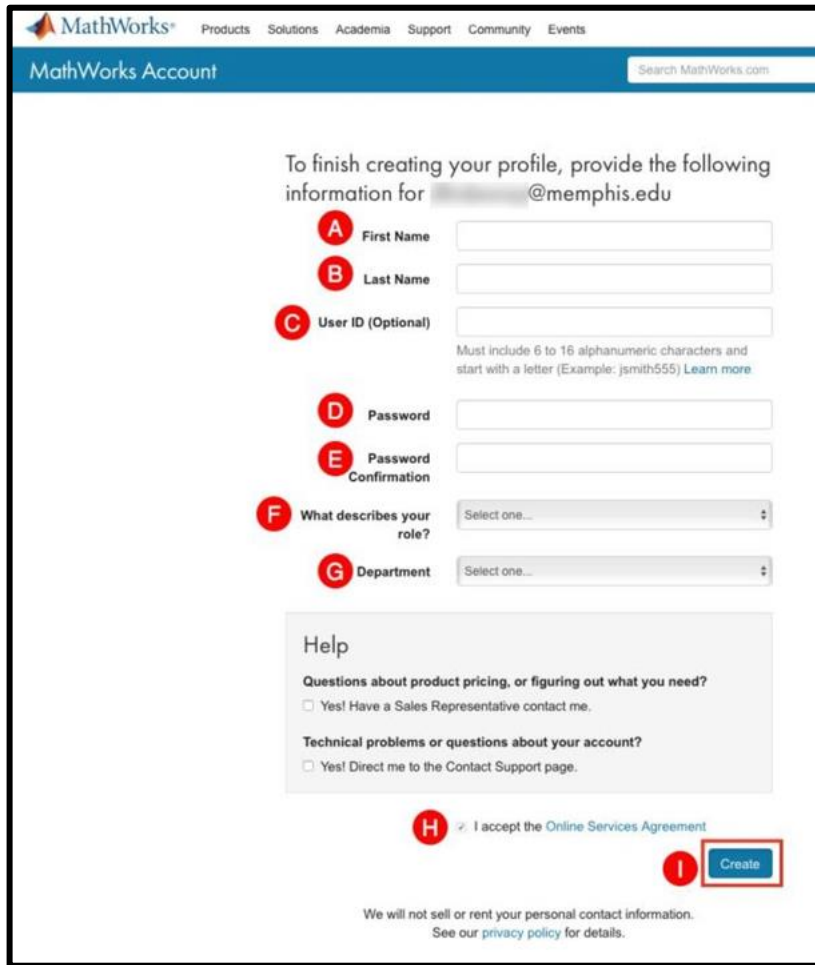
4. Authenticate with DUO.

5. If you have not created a MatLab account, you will be prompted to. Click **Create Account**.

6. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click **Continue** if the webpage does not automatically load.
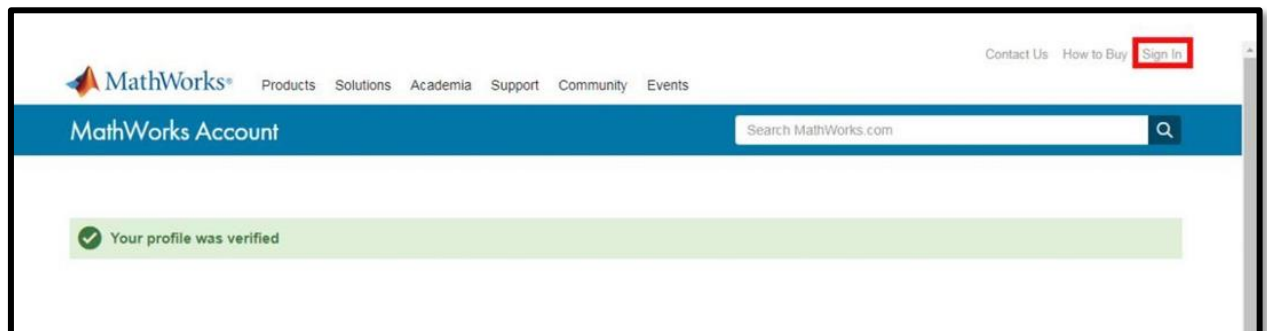
7. **A)** Enter your **First Name**, **B)** Enter your **Last Name**, **C)** Create a **User ID (Optional), D) Create Password, E) Confirm Password, F)** Select **What describes your Role? from drop-down menu**, **G)** Select Department, **H)** Check the box marked **I accept the Online Services Agreement**, **I)** Click **Create**.
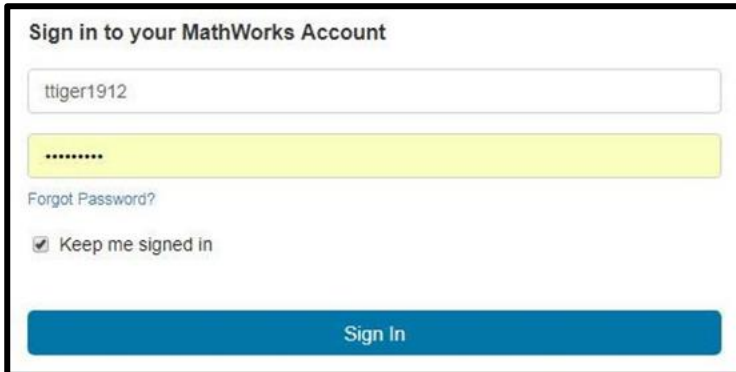

8. Once you verify your email, your MatLab profile will be verified. Click **Sign In.**

9. Authenticate using the credentials you used to create the account. *Note: This is not your UofM credentials but the credentials for your MatLab account.*
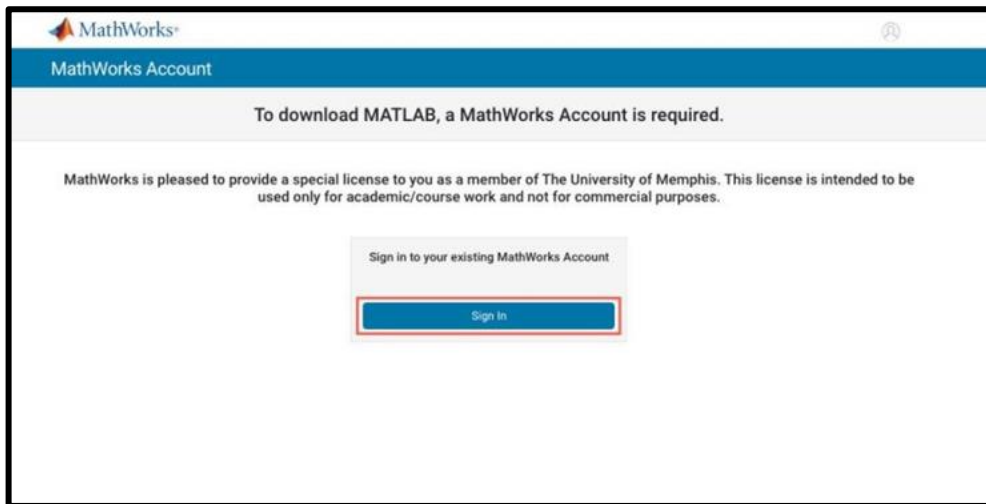

Sign in to your MathWorks Account

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Forgot Password?

☑ Keep me signed in

Sign In

10. If you have created an account, **Sign in to your existing MatWorks account**.
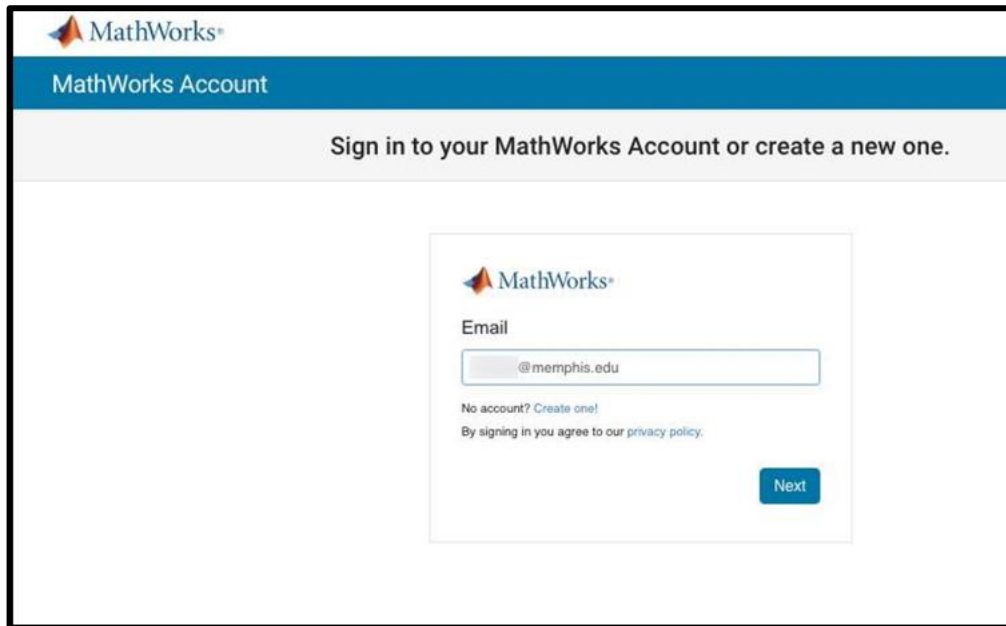

MathWorks·

MathWorks Account

To download MATLAB, a MathWorks Account is required.

MathWorks is pleased to provide a special license to you as a member of The University of Memphis. This license is intended to be used only for academic/course work and not for commercial purposes.

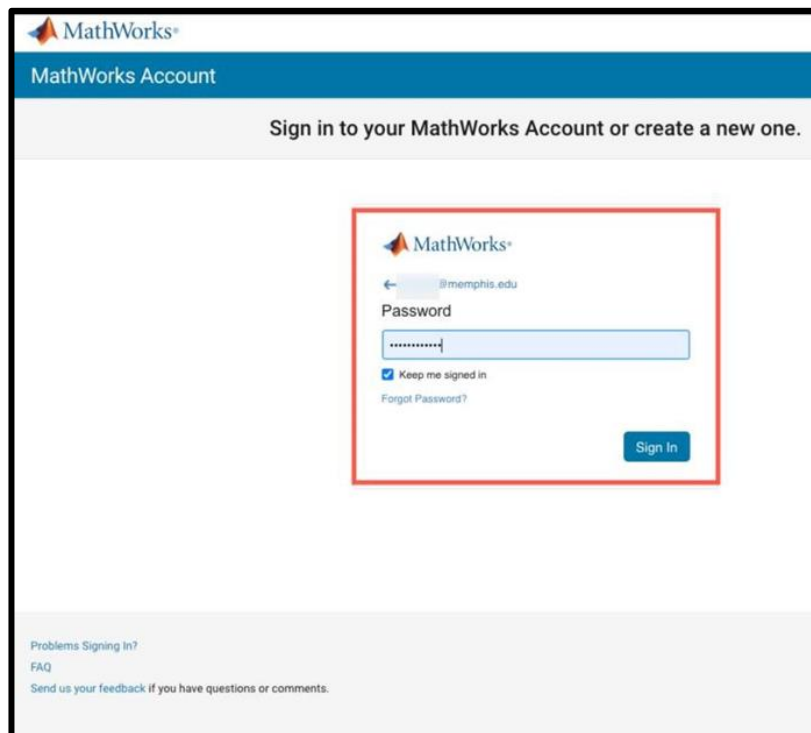Sign in to your existing MathWorks Account
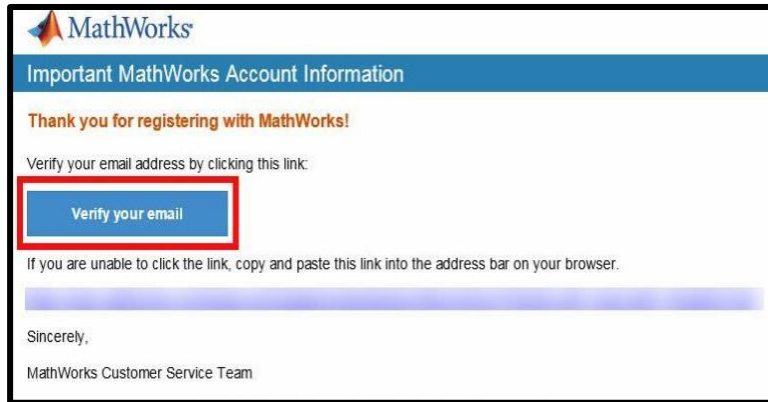
Sign In

11. Enter you email address, click **Next**.

12. Enter your password, click **Sign In**.

13. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click Continue if the webpage does not automatically load.

14.   Once you verify your email, your MatLab profile will be verified.Click **Sign In**. Authenticate using the credentials you used to create the account. *Note: This is not your UofM credentials but the credentials for your MatLab account.*

15. Click **Download R2023a,** the installer will be downloaded to your Downloads Folder. Select the operating system your computer uses.
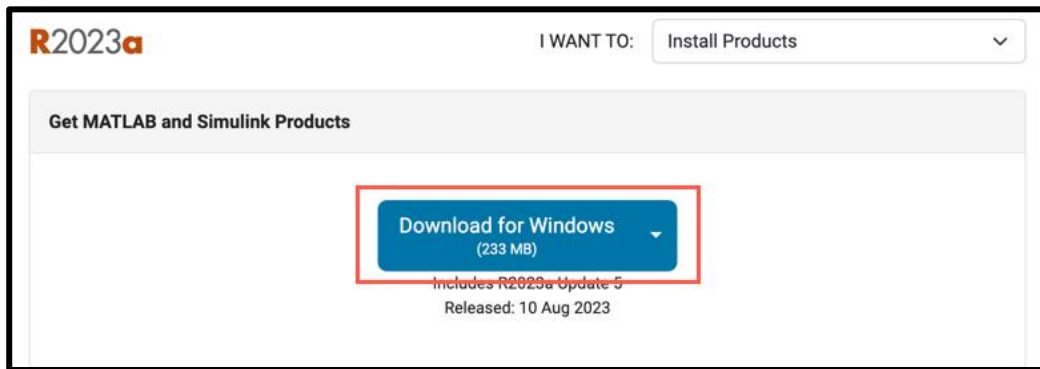
16. Double click on the downloaded installer. Once you choose an installer, the install file will download on your computer as an EXE file. Double lick to open and unzip/extract the file.
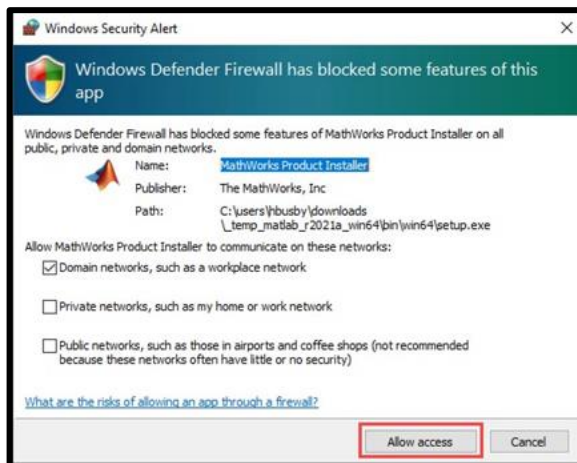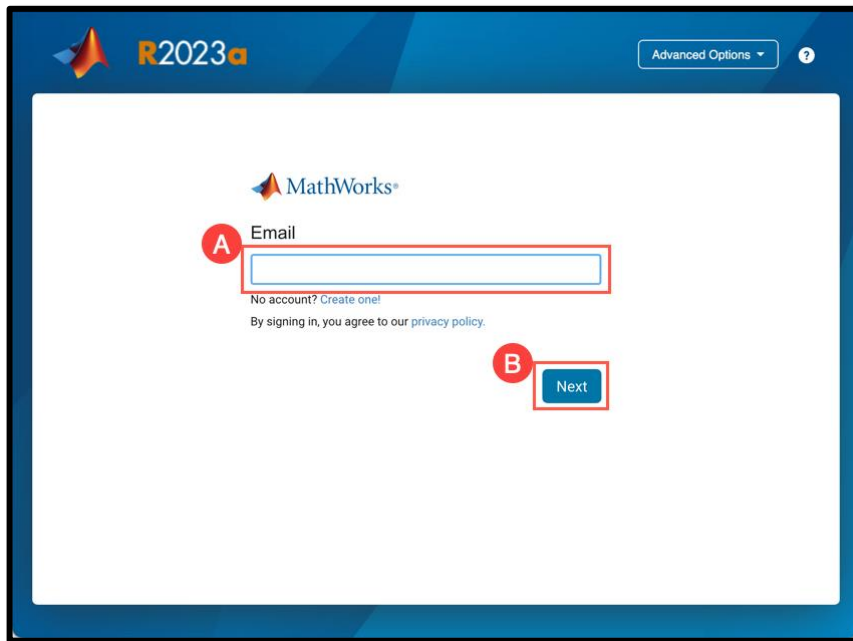

17. Double Click the MathLab icon.

18. You will be asked *"Do you want to allow this app to make changes to your device?"* Click Yes.

19. If prompted, **Allow access**.
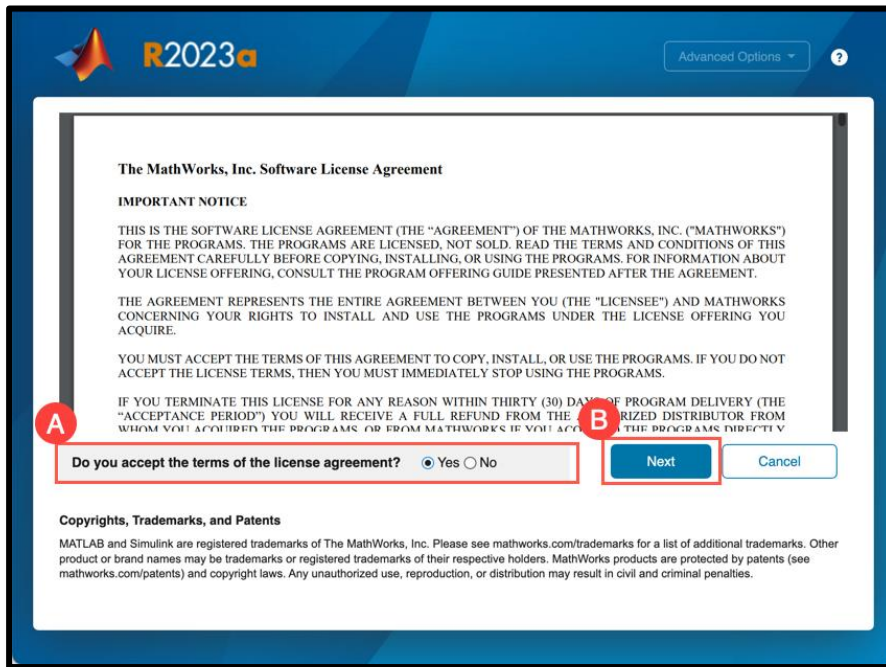
20. **A)** Enter your UofM email address **B)** Click **Next.**

21. **A)** Enter your password from creating the MathWorks account **B)** Click **Sign in**.

22. **A)** Click **Yes** to accept the terms of the License Agreement. **B)** Click **Next**.

23. View the license, click **Next**.
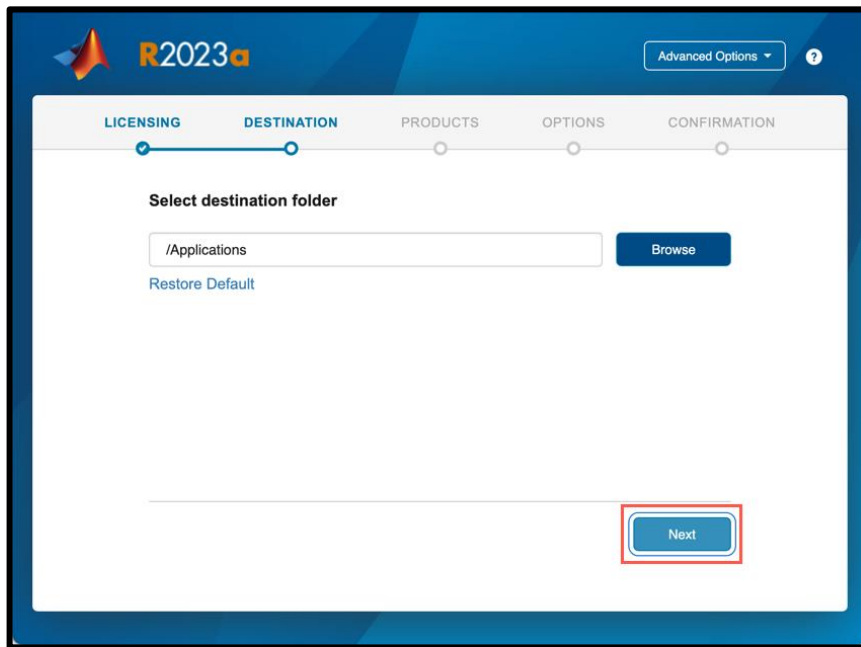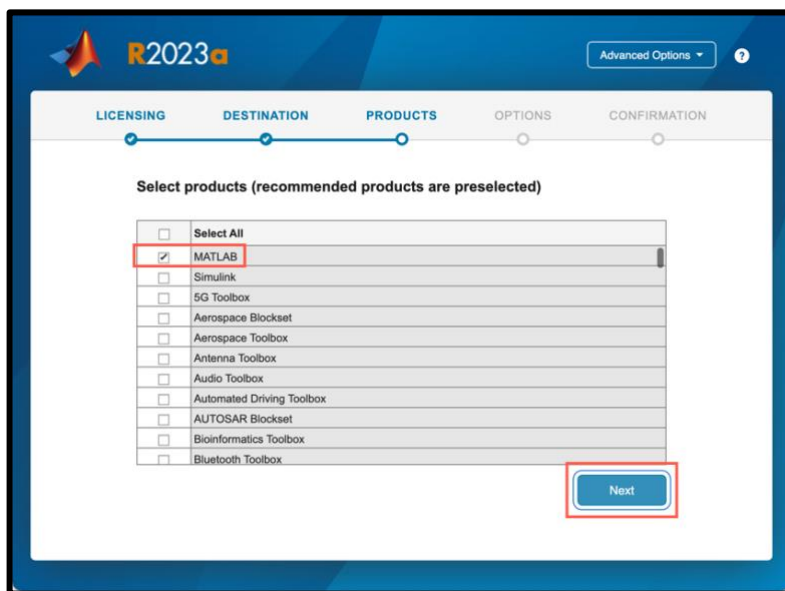
24. Select desired installation options. Click **Next**. *Note: By default, it will be in Applications Folder unless you chose a different destination folder.*

25. Select the desired parts of the product you would like to install, click **Nex**t.

26. Choose whether to send user experience information to MathWorks, Click **Next.**
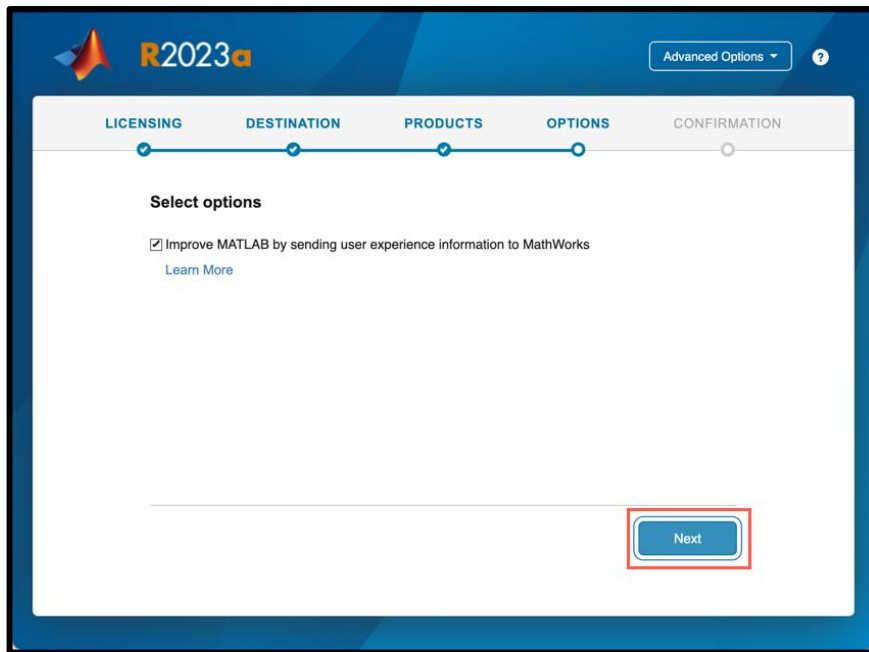
27. Confirm your installation selections, click **Begin Install.**
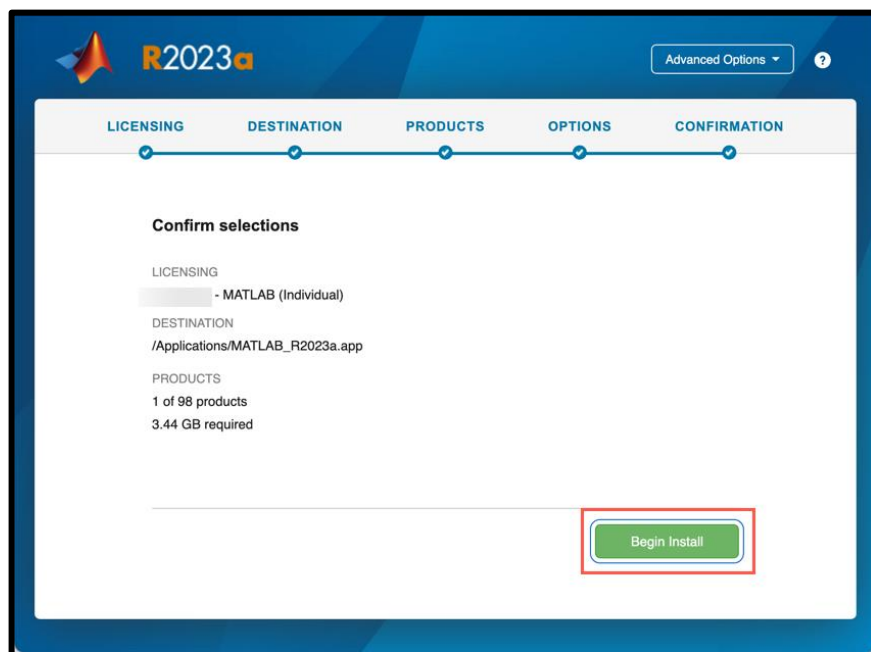
28. You will see a download progress window.
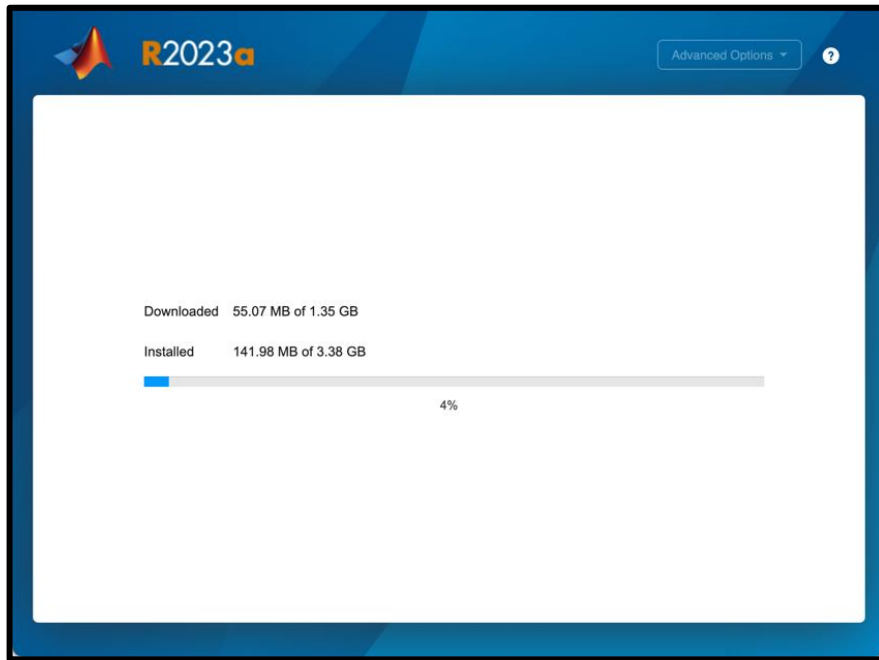
29. When installation is complete, click **Close**.
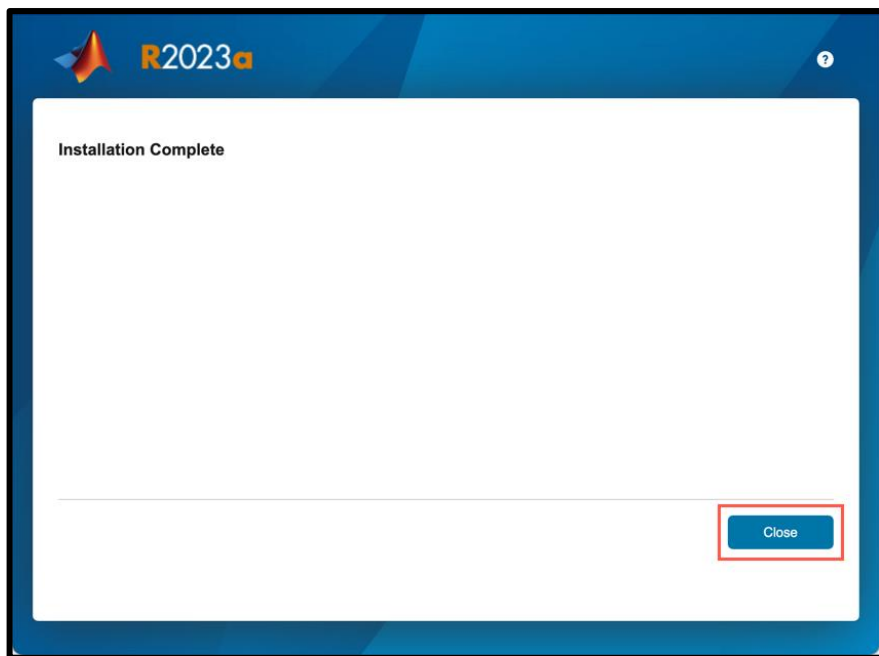
30. Installation is complete, you can now begin using **MatLab.** It will be in the folder you chose to install in.
Note: By default, it will be in Applications Folder unless you chose a different destination folder. You can create a shortcut in the dock by dragging the application to your dock.

Need additional assistance? There is a page on the **Herff College of Engineering site for MatLab assistance as well**. Additionally, **Please see the technical support page of MatLab for MathWorks products and services.**

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Locating Help Resources

umTech offers support to faculty, staff, and students, provides additional assistance, and resources. Such help can be located as follows:

Submitting a Service Request

Login URL: Click here for our service desk ticketing system. After logging in, choose the appropriate form request for services.

Contact the ITS Service Desk — 901.678.8888 any day of the week! *(Excluding Some Holidays)*

ITS Service Desk Hours

Contact the Service Desk for assistance with technical login problems or issues. ALL incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 pm, please leave a message or submit a service request.

Voice messages will be checked regularly and receive priority response the following business day. You may also email umTech at umtech@memphis.edu. *(Using this email will automatically generate a service request)*.

Important Links
Explore the umTech Website
Search the Solutions Page