MatLab
PC/Windows OS

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Purpose
This training material highlights how to download the MatLab application on a PC.

Audience
University of Memphis faculty, staff, or students who need to access MatLab.
Installing MatLab on a PC

1. Navigate to MatLab download installer.

2. Click Sign in to get started.

3. Sign in with your UofM Credentials. A) Enter UUID, and B) Password.
4. Authenticate with DUO.

5. If you have not created a MatLab account, you will be prompted to. Click **Create Account**.
6. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click Continue if the webpage does not automatically load.

7. A) Enter your First Name, B) Enter your Last Name, C) Create a User ID (Optional), D) Create Password, E) Confirm Password, F) Select What describes your Role? from drop-down menu, G) Select Department, H) Check the box marked I accept the Online Services Agreement, I) Click Create.
8. Once you verify your email, your MatLab profile will be verified. Click Sign In.

![MathWorks Account](image1)

9. Authenticate using the credentials you used to create the account. **Note: This is not your UofM credentials but the credentials for your MatLab account.**

![Sign in to your MathWorks Account](image2)

10. If you have created an account, **Sign in to your existing MatWorks account.**

![MathWorks Account](image3)
11. Enter your email address, click **Next**.

12. Enter your password, click **Sign In**.
13. To download, you must create a MatLab account. Click **Create Account**.

14. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click **Continue** if the webpage does not automatically load.
15. A) Enter your UofM email, B) Enter a unique username, C) Create a password, D) select the country, E) Enter your first name, F) Enter your last name, G) Check the box “I accept the Online Services Agreement”, and H) Click Continue.

16. Once you verify your email, your MatLab profile will be verified. Click Sign In.

17. Authenticate using the credentials you used to create the account.
18. Click **Download R2022b**, the installer will be downloaded to your Downloads Folder. Select the operating system your computer uses.

19. Double click on the downloaded installer.
20. Once you choose an installer, the install file will download on your computer as an EXE file. Double click to open and unzip/extract the file.

![Unzipping file](image)

21. Double click the mathlab icon.

![Mathlab icon](image)

22. You will be asked “Do you want to allow this app to make changes to your device?” Click Yes.

![User Account Control](image)
23. If prompted, **Allow access**.

![Windows Security Alert]

24. A) Enter your UofM email address B) Click **Next**.
25. A) Enter your password from creating the MathWorks account B) Click Sign in.

26. A) Click Yes to accept the terms of the License Agreement. B) Click Next.
27. View the license, click Next.

28. Confirm your user information. Click Next.
29. A) Select desired installation options. B) Click Next. Note: By default, it will be in Applications Folder unless you chose a different destination folder.

30. Select the desired parts of the product you would like to install, click Next.
31. A) Choose whether to send user experience information to MathWorks, B) Click Next.

32. Confirm your installation selections, click Begin Install.
33. You will see a download progress window.

![Download progress window](image)

34. When installation is complete, click Close.

![Installation complete](image)

35. Installation is complete, you can now begin using MatLab.
Locating Help Resources

umTech offers support to faculty, staff, and students, provides additional assistance, and resources. Such help can be located as follows:

Submitting a Service Request
Login URL: Click here for our service desk ticketing system. After logging in, choose the appropriate form request for services.

Contact the ITS Service Desk — 901.678.8888 any day of the week! (Excluding Some Holidays)

ITS Service Desk Walk-In hours (Admin Building Room 100):
Monday - Friday 8:00 am - 4:30 pm

The ITS Service Desk Call Center hours:
Monday - Friday 8:00 am - 8:00 pm
Saturday 10:00 am - 2:00 pm
Sunday 1:00 pm - 5:00 pm

Contact the Service Desk for assistance with technical login problems or issues. ALL incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 pm, please leave a message or submit a service request.

Voice messages will be checked regularly and receive priority response the following business day. You may also email umTech at umtech@memphis.edu. (Using this email will automatically generate a service request).

Important Links
Explore the umTech Website
Search the Solutions Page