MatLab

PC

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Purpose
This training material highlights how to download the MatLab application on a PC.

Audience
University of Memphis faculty, staff, or students who need to access MatLab.
Installing MatLab on a PC

1. Navigate to MatLab download installer.

2. Click Sign in to get started.

4. Authenticate with DUO.

5. If you have not created a MatLab account, you will be prompted to. Click Create Account.
6. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click **Continue** if the webpage does not automatically load.

![Image of MathWorks verification screen]

7. A) Enter your **First Name**, B) Enter your **Last Name**, C) Create a **User ID** *(Optional)*, D) Create **Password**, E) Confirm **Password**, F) Select What describes your **Role?** from drop-down menu, G) Select Department, H) Check the box marked **I accept the Online Services Agreement**, I) **Click Create**.

![Image of MathWorks account creation screen]
8. Once you verify your email, your MatLab profile will be verified. Click **Sign In**.

![Sign In](sign_in.png)

9. Authenticate using the credentials you used to create the account. **Note:** This is not your UofM credentials but the credentials for your MatLab account.

![Sign In](sign_in.png)

10. If you have created an account, **Sign in to your existing MatWorks account.**

![Sign In](sign_in.png)
11. Enter your email address, click **Next**.

![MathWorks Account login screen]

12. Enter your password, click **Sign In**.

![MathWorks Account login screen]
13. To download, you must create a MatLab account. Click Create Account.
14. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click Continue if the webpage does not automatically load.

15. A) Enter your UofM email, B) Enter a unique username, C) Create a password, D) select the country, E) Enter your first name, F) Enter your last name, G) Check the box “I accept the Online Services Agreement”, and H) Click Continue.
16. Once you verify your email, your MatLab profile will be verified. Click Sign In.

17. Authenticate using the credentials you used to create the account.

18. Click Download R2021a, the installer will be downloaded to your Downloads Folder. Select the operating system your computer uses.
19. Double click on the downloaded installer.

20. Once you choose an installer, the install file will download on your computer as an EXE file. Double click to open and unzip/extract the file.

21. Double click the mathlab icon.
22. You will be asked “Do you want to allow this app to make changes to your device?” Click Yes.

23. If prompted, Allow access.
24. A.) Enter your UofM email address B.) Click Next.

25. A.) Enter your password from creating the MathWorks account B.) Click Sign in.
26. **A.** Click **Yes** to accept the terms of the License Agreement. **B.** Click **Next**.

27. View the license, click **Next**.
28. Confirm your user information. Click Next.

29. A.) Select desired installation options. B.) Click Next. **Note:** By default, it will be in Applications Folder unless you chose a different destination folder.
30. Select the desired parts of the product you would like to install, click **Next**.

31. Choose whether or not to send user experience information to MathWorks, click **Next**.
32. Confirm your installation selections, click **Begin Install**.

33. You will see a download progress window.
34. When installation is complete, click Close.

35. Installation is complete, you can now begin using MatLab.
Locating Help Resources

umTech offers support to faculty, staff, and students. Upon completing the training covered in this course, faculty, staff, and students can receive additional training help and resources. Such help can be located as follows:

**Service Desk Request**

**Submitting a Ticket**

- **Login URL:**
  - Here is a link to our service desk ticketing system
  - After logging in, choose the link Request Help or Services.
  - Choose Request Help or Services.

**Call the ITS Service Desk (901.678.8888) any day of the week! (Excluding Some Holidays)**

- The ITS Service Desk hours will be as follows:
  - Monday - Friday 8:00 am - 8:00 pm
  - Saturday 10:00 am - 2:00 pm
  - Sunday 1:00 pm - 5:00 pm
- You can contact the Service Desk for assistance with technical login problems or issues. Incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 p.m., please leave a message or submit a service request.
- Messages will be checked regularly and receive priority response the following business day. You may also email umTech, umtech@memphis.edu (using this email will automatically generate a help desk ticket).

**Important Links**

- [Explore the umTech Website](#)
- [Search Our Solutions Page](#)