

MatLab

PC/Windows OS

umTech

100Administration Bldg.,

Memphis, TN 38152

Phone: 901.678.8888 Email:

umtech@memphis.edu

[umTech Website](#)

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Purpose

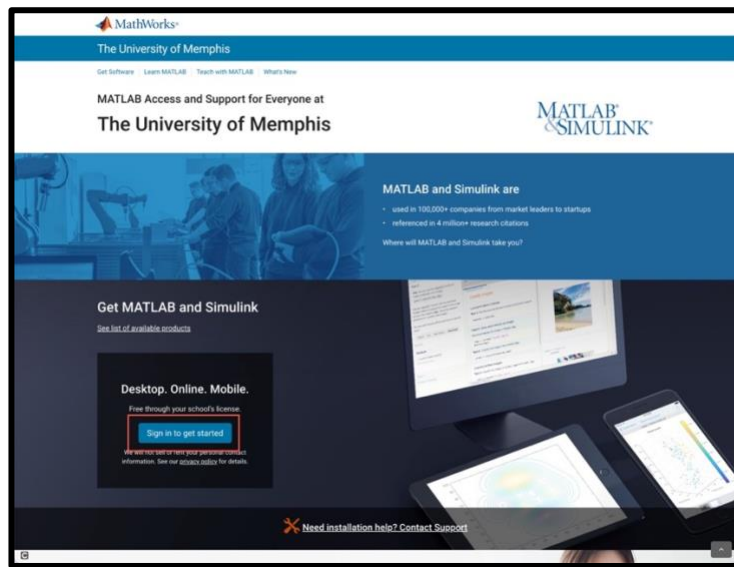
This training material highlights how to download the MatLab application on a PC.

Audience

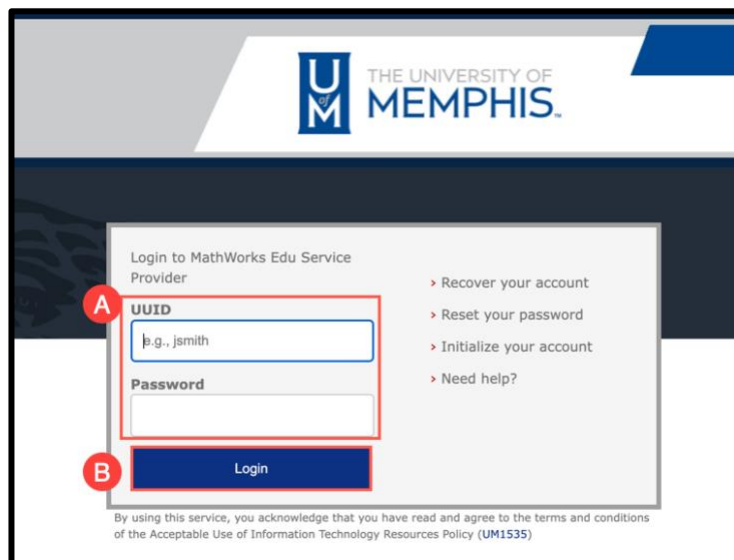
University of Memphis faculty, staff, or students who need to access MatLab.

Installing MatLab on a PC

1. Navigate to [MatLab download installer](#).
2. Click **Sign in to get started**.



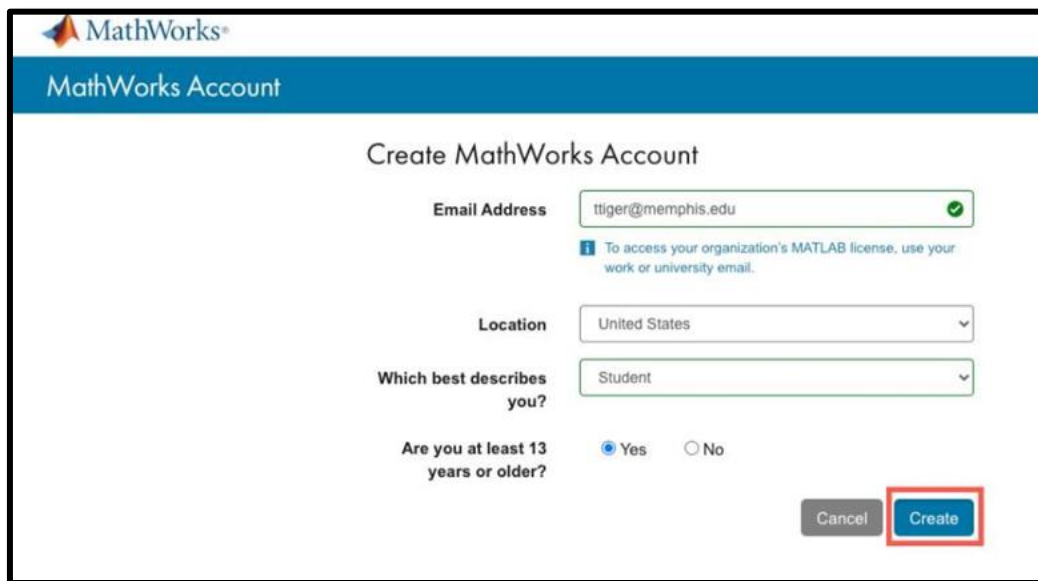
3. Sign in with your UofM Credentials. A) Enter UUID, and B) Password.



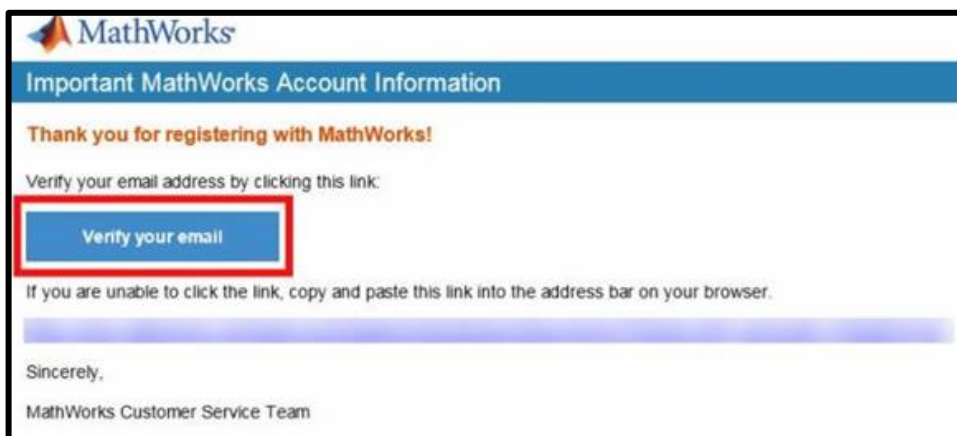
4. Authenticate with DUO.



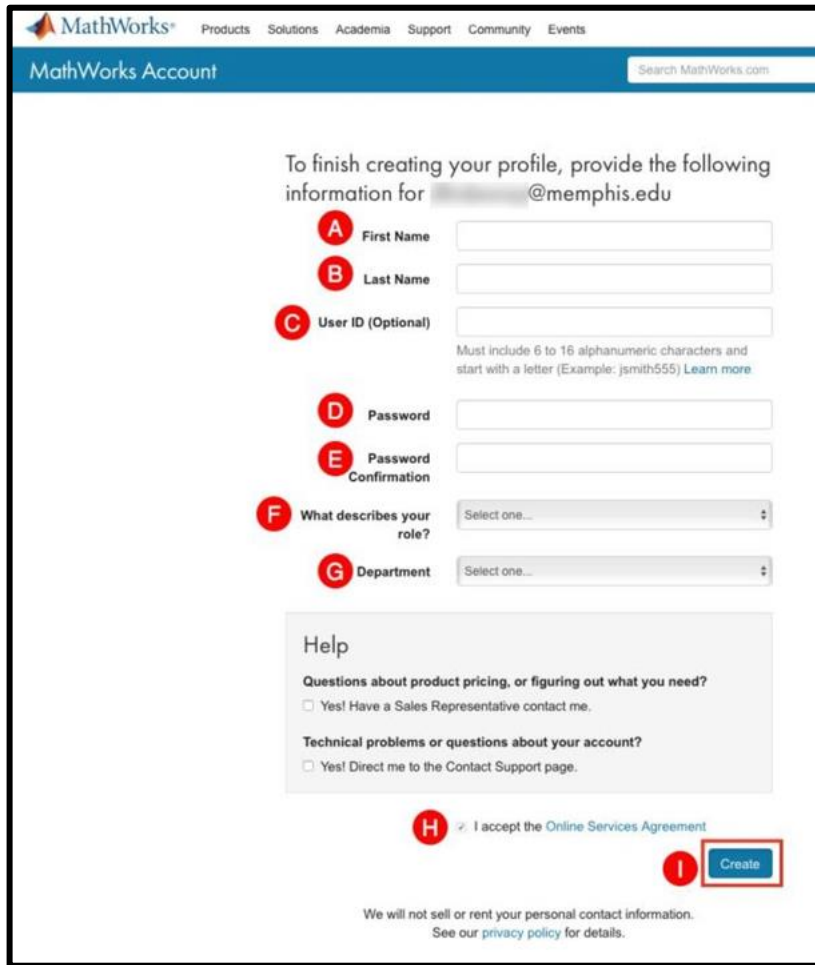
5. If you have not created a MatLab account, you will be prompted to. Click **Create Account**.

A screenshot of the MathWorks account creation page. The page has a blue header with the MathWorks logo and the text 'MathWorks Account'. Below the header, the title 'Create MathWorks Account' is centered. The form contains several fields: 'Email Address' with the value 'ttiger@memphis.edu' and a green checkmark; a blue information icon with the text 'To access your organization's MATLAB license, use your work or university email.'; 'Location' with a dropdown menu showing 'United States'; 'Which best describes you?' with a dropdown menu showing 'Student'; and 'Are you at least 13 years or older?' with radio buttons for 'Yes' (selected) and 'No'. At the bottom right, there are two buttons: 'Cancel' and 'Create', with the 'Create' button highlighted by a red rectangle.

6. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click **Continue** if the webpage does not automatically load.

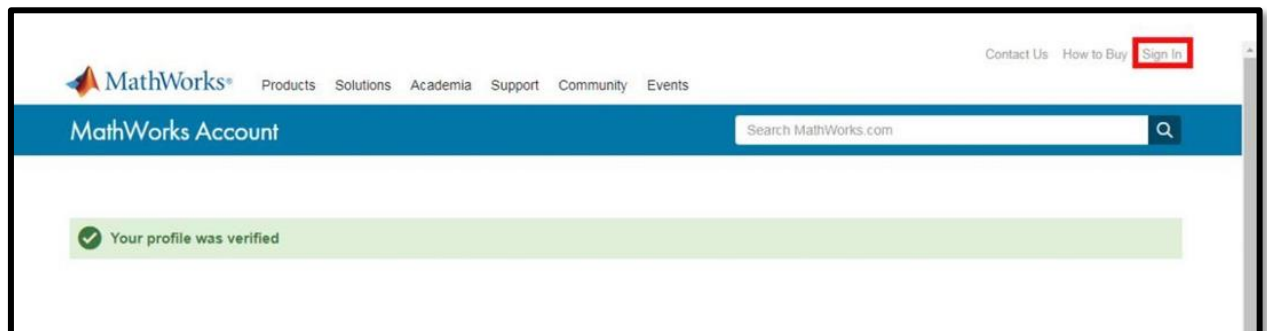
A screenshot of the MathWorks account verification page. The page has a blue header with the MathWorks logo and the text 'Important MathWorks Account Information'. Below the header, the text 'Thank you for registering with MathWorks!' is displayed in orange. The main content area says 'Verify your email address by clicking this link:' followed by a blue button labeled 'Verify your email', which is highlighted by a red rectangle. Below the button, it says 'If you are unable to click the link, copy and paste this link into the address bar on your browser.' followed by a blue horizontal bar. At the bottom, it says 'Sincerely, MathWorks Customer Service Team'.

7. A) Enter your First Name, B) Enter your Last Name, C) Create a User ID (Optional), D) Create Password, E) Confirm Password, F) Select What describes your Role? from drop-down menu, G) Select Department, H) Check the box marked I accept the Online Services Agreement, I) Click Create.



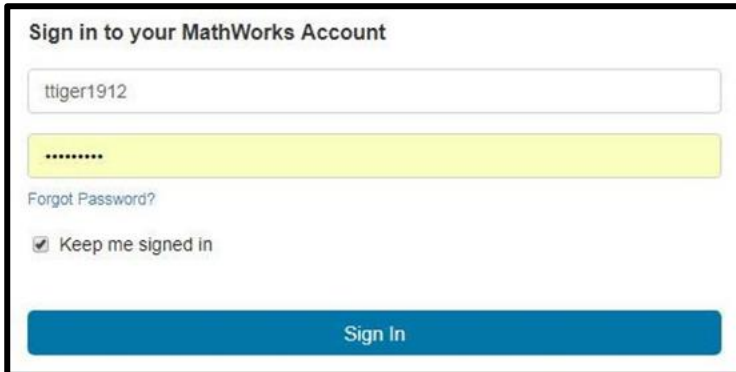
The screenshot shows the MathWorks Account creation page. At the top, there's a navigation bar with links: Products, Solutions, Academia, Support, Community, Events. Below this is a blue header with the MathWorks logo and a search bar. The main content area is titled 'MathWorks Account' and contains a form to finish creating a profile for a user with an email ending in @memphis.edu. The form fields are labeled with red letters A through I: A) First Name, B) Last Name, C) User ID (Optional) with a note 'Must include 6 to 16 alphanumeric characters and start with a letter (Example: jsmith555) Learn more', D) Password, E) Password Confirmation, F) What describes your role? (a dropdown menu), G) Department (a dropdown menu), H) I accept the Online Services Agreement (a checkbox), and I) Create (a blue button). Below the form is a 'Help' section with two questions and checkboxes. At the bottom, there's a privacy policy statement: 'We will not sell or rent your personal contact information. See our privacy policy for details.'

8. Once you verify your email, your MatLab profile will be verified. Click **Sign In**.



The screenshot shows the MathWorks Account page after verification. The navigation bar and header are the same as in the previous screenshot. A green banner at the top of the main content area displays a checkmark icon and the text 'Your profile was verified'. In the top right corner of the page, the 'Sign In' link is highlighted with a red box.

9. Authenticate using the credentials you used to create the account. **Note:** *This is not your UofM credentials but the credentials for your MatLab account.*



Sign in to your MathWorks Account

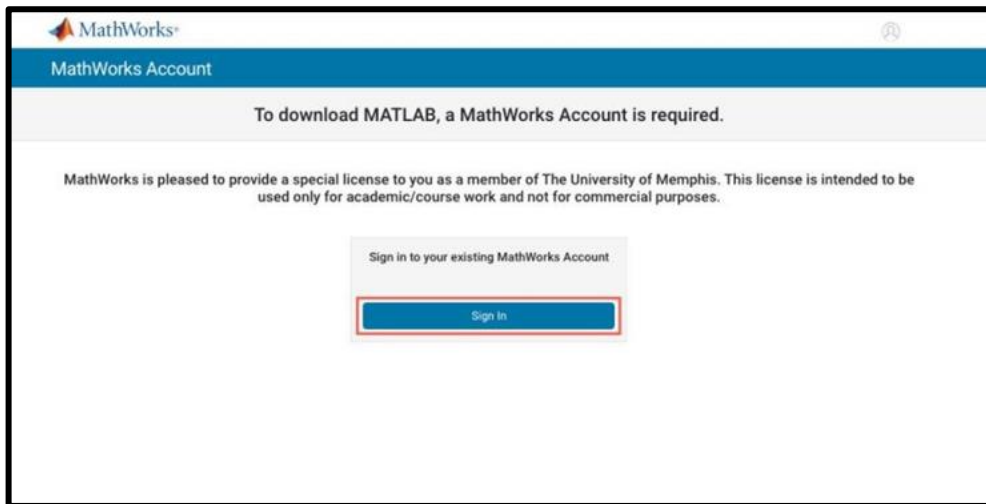
ttiger1912

[Forgot Password?](#)

☒ Keep me signed in

Sign In

10. If you have created an account, **Sign in to your existing MatWorks account.**



MathWorks®

MathWorks Account

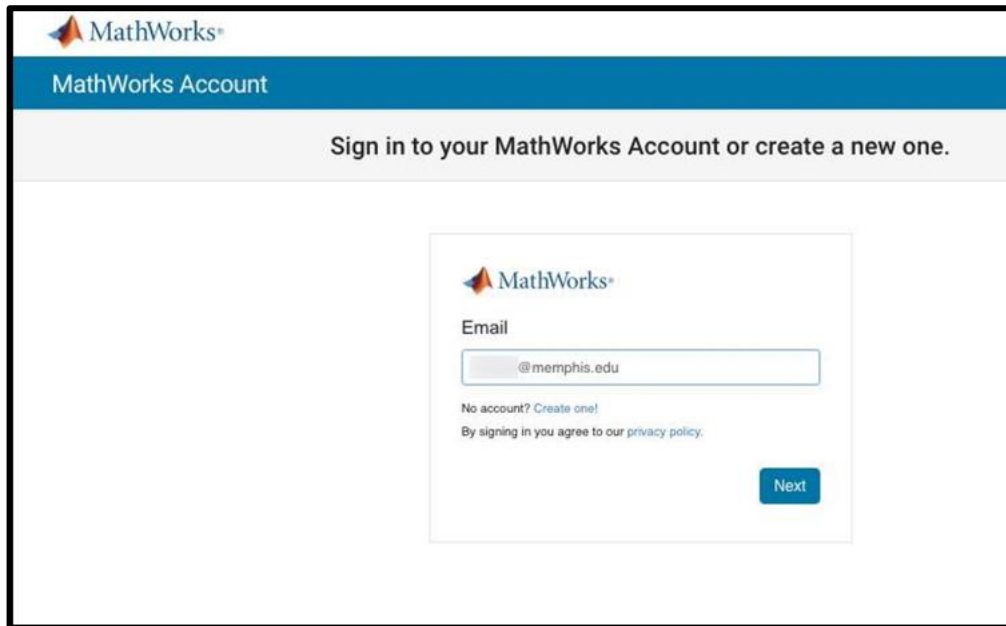
To download MATLAB, a MathWorks Account is required.

MathWorks is pleased to provide a special license to you as a member of The University of Memphis. This license is intended to be used only for academic/course work and not for commercial purposes.

Sign in to your existing MathWorks Account

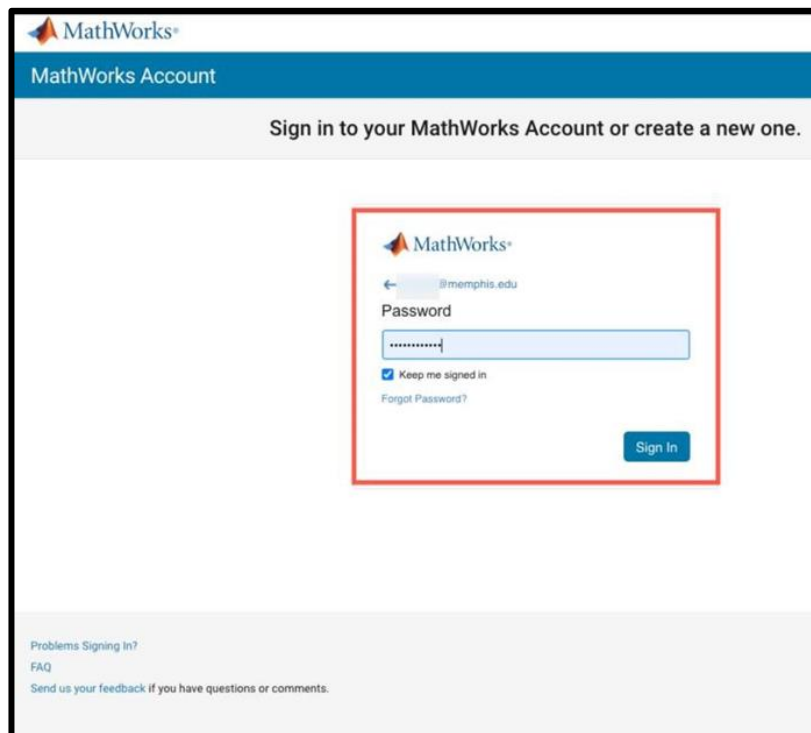
Sign In

11. Enter you email address, click **Next**.



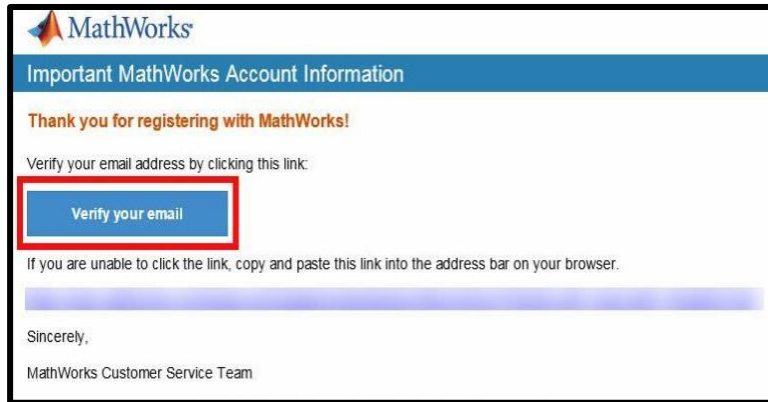
The screenshot shows the MathWorks Account sign-in page. At the top, there is a blue header with the MathWorks logo and the text "MathWorks Account". Below the header, a grey bar contains the instruction "Sign in to your MathWorks Account or create a new one." The main content area features a white box with the MathWorks logo, an "Email" label, and a text input field containing "@memphis.edu". Below the input field, there is a link "No account? Create one!" and a statement "By signing in you agree to our privacy policy." A blue "Next" button is located at the bottom right of the white box.

12. Enter your password, click **Sign In**.

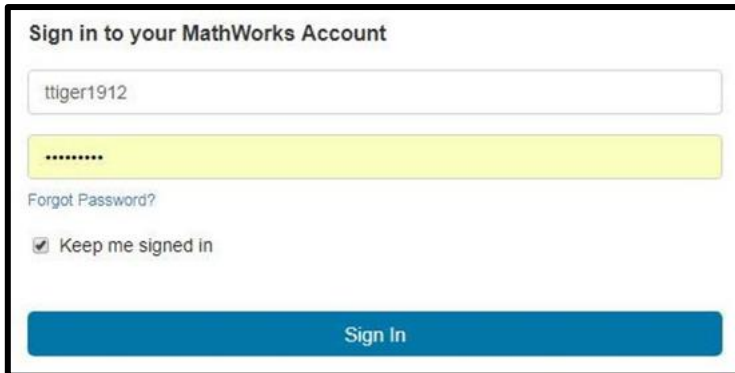


The screenshot shows the MathWorks Account sign-in page, similar to the previous one. The header and instruction bar are the same. The white box contains the MathWorks logo, a back arrow, and the email "@memphis.edu". Below this is a "Password" label and a password input field filled with dots. There is a checked checkbox for "Keep me signed in" and a link for "Forgot Password?". A blue "Sign In" button is at the bottom right of the white box. At the bottom of the page, there are links for "Problems Signing In?", "FAQ", and a feedback statement: "Send us your feedback if you have questions or comments."

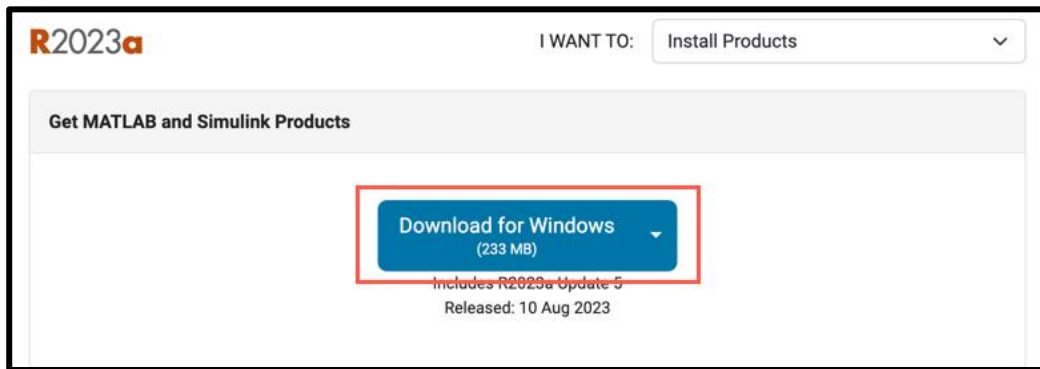
13. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click Continue if the webpage does not automatically load.



14. Once you verify your email, your MatLab profile will be verified. Click **Sign In**. Authenticate using the credentials you used to create the account. **Note:** *This is not your UofM credentials but the credentials for your MatLab account.*

A screenshot of the MathWorks sign-in page. The title is "Sign in to your MathWorks Account". There is a text input field for the username containing "ttiger1912". Below it is a password input field with a yellow background and masked characters "*****". To the left of the password field is a link "Forgot Password?". Below the password field is a checkbox labeled "Keep me signed in" which is checked. At the bottom is a large blue button with the text "Sign In".

15. Click **Download R2023a**, the installer will be downloaded to your Downloads Folder. Select the operating system your computer uses.



16. Double click on the downloaded installer. Once you choose an installer, the install file will download on your computer as an EXE file. Double click to open and unzip/extract the file.



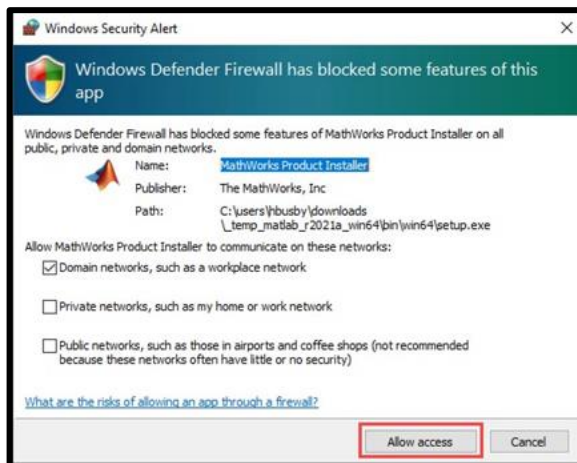
17. Double Click the MathLab icon.



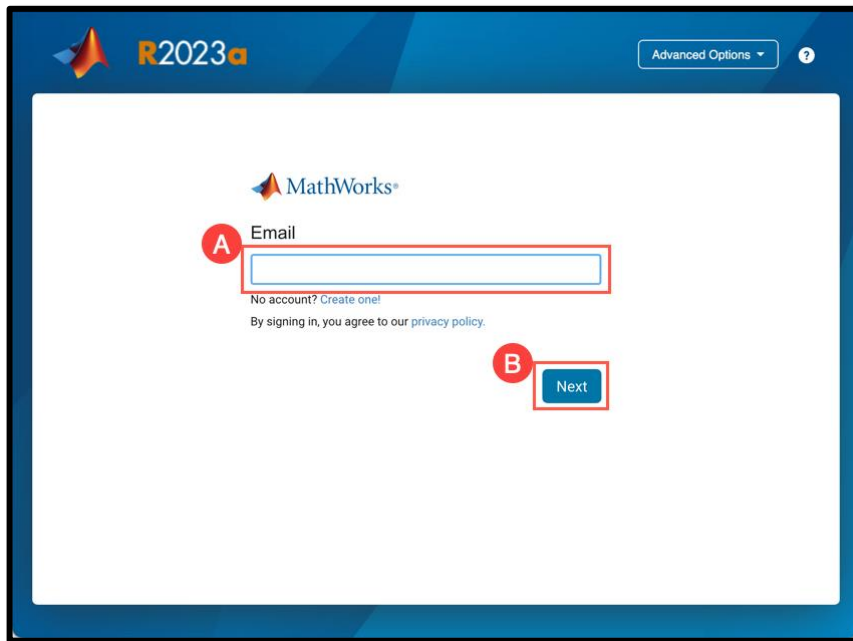
18. You will be asked “Do you want to allow this app to make changes to your device?” Click Yes.



19. If prompted, Allow access.



20. A) Enter your UofM email address B) Click **Next**.



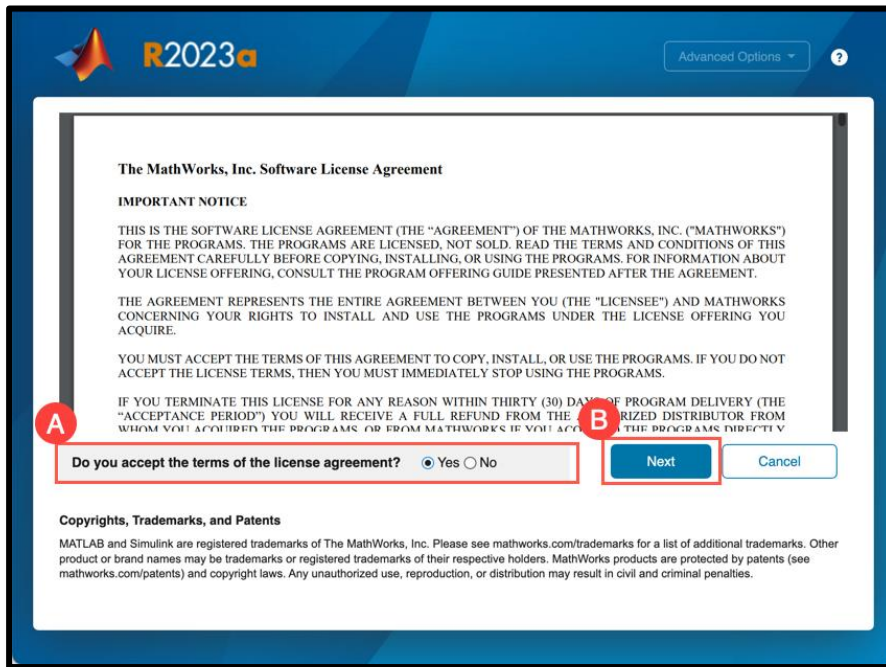
The screenshot shows the MathWorks account creation interface. At the top, there is a header with the R2023a logo and an 'Advanced Options' dropdown. The main content area features the MathWorks logo, followed by the label 'Email' with a red circle 'A' next to it. Below the label is a text input field. Underneath the input field, there is a link 'No account? Create one!' and a line of text 'By signing in, you agree to our privacy policy.' To the right of the input field, there is a blue button labeled 'Next' with a red circle 'B' next to it.

21. A) Enter your password from creating the MathWorks account B) Click **Sign in**.



The screenshot shows the MathWorks account creation interface. At the top, there is a header with the R2023a logo and an 'Advanced Options' dropdown. The main content area features the MathWorks logo, followed by the label 'Password' with a red circle 'A' next to it. Below the label is a text input field. To the right of the input field, there is a blue button labeled 'Next' with a red circle 'B' next to it.

22. A) Click **Yes** to accept the terms of the License Agreement. B) Click **Next**.



The MathWorks, Inc. Software License Agreement

IMPORTANT NOTICE

THIS IS THE SOFTWARE LICENSE AGREEMENT (THE "AGREEMENT") OF THE MATHWORKS, INC. ("MATHWORKS") FOR THE PROGRAMS. THE PROGRAMS ARE LICENSED, NOT SOLD. READ THE TERMS AND CONDITIONS OF THIS AGREEMENT CAREFULLY BEFORE COPYING, INSTALLING, OR USING THE PROGRAMS. FOR INFORMATION ABOUT YOUR LICENSE OFFERING, CONSULT THE PROGRAM OFFERING GUIDE PRESENTED AFTER THE AGREEMENT.

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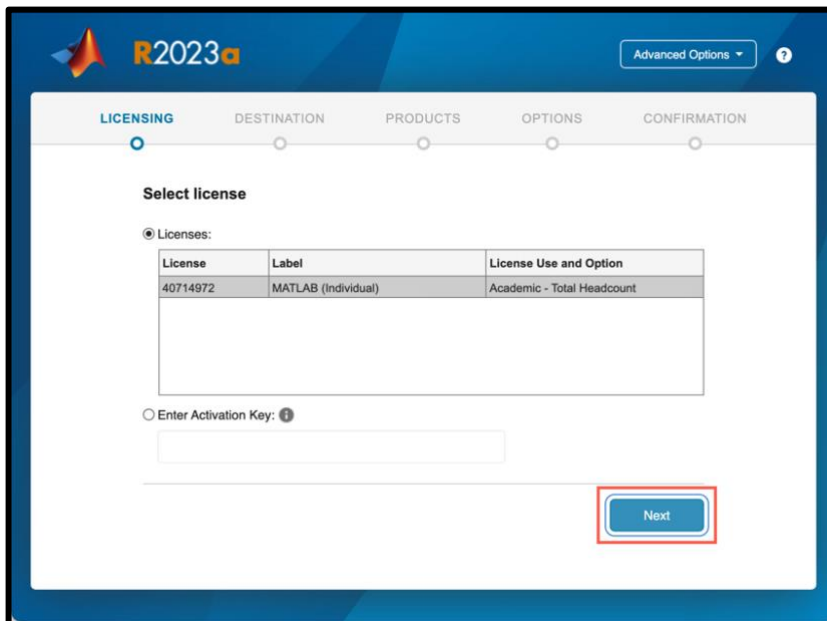
Do you accept the terms of the license agreement? ☒ Yes ☐ No

Next **Cancel**

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23. View the license, click **Next**.



R2023a

Advanced Options ?

LICENSING DESTINATION PRODUCTS OPTIONS CONFIRMATION

Select license

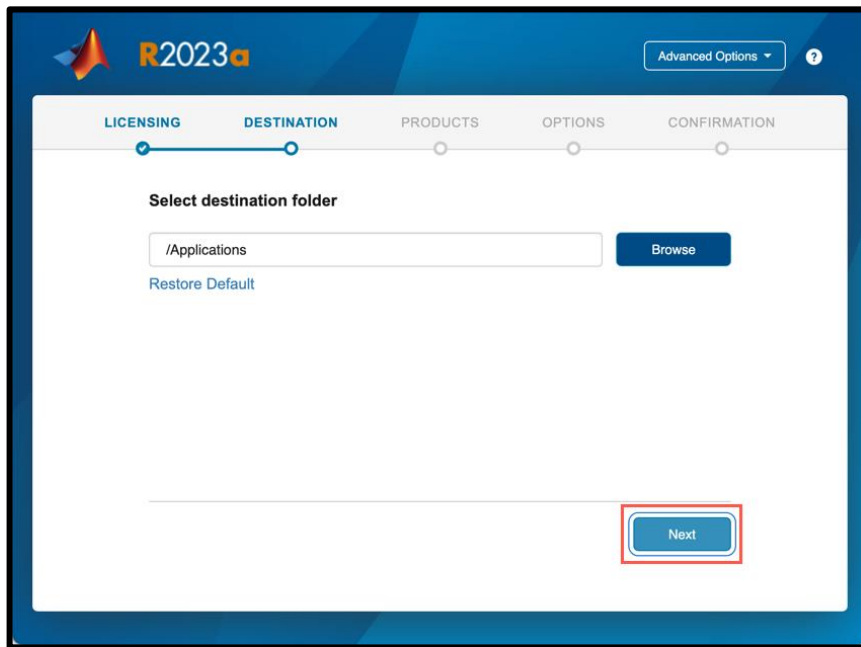
☒ Licenses:

License	Label	License Use and Option
40714972	MATLAB (Individual)	Academic - Total Headcount

☐ Enter Activation Key: ?

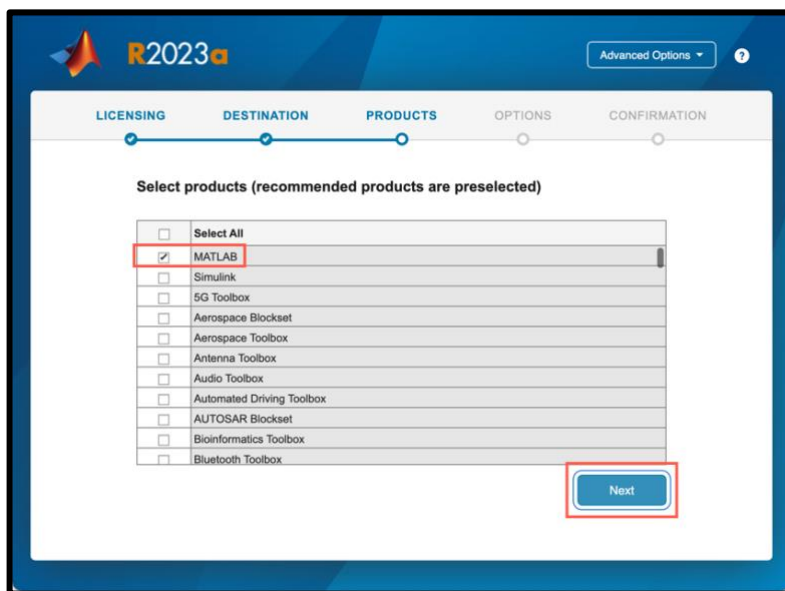
Next

24. Select desired installation options. Click **Next**. *Note: By default, it will be in Applications Folder unless you chose a different destination folder.*



The screenshot shows the 'R2023a' installation wizard. The 'DESTINATION' step is active, indicated by a blue dot on the progress bar. The title is 'Select destination folder'. Below the title, there is a text input field containing '/Applications' and a 'Browse' button to its right. Below the input field is a link that says 'Restore Default'. At the bottom right of the window, a 'Next' button is highlighted with a red rectangle.

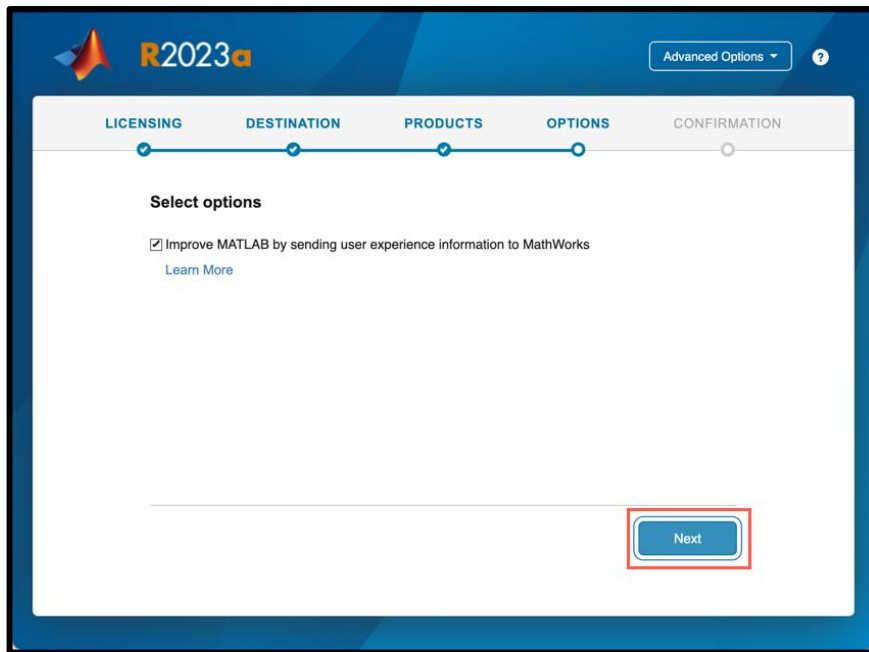
25. Select the desired parts of the product you would like to install, click **Next**.



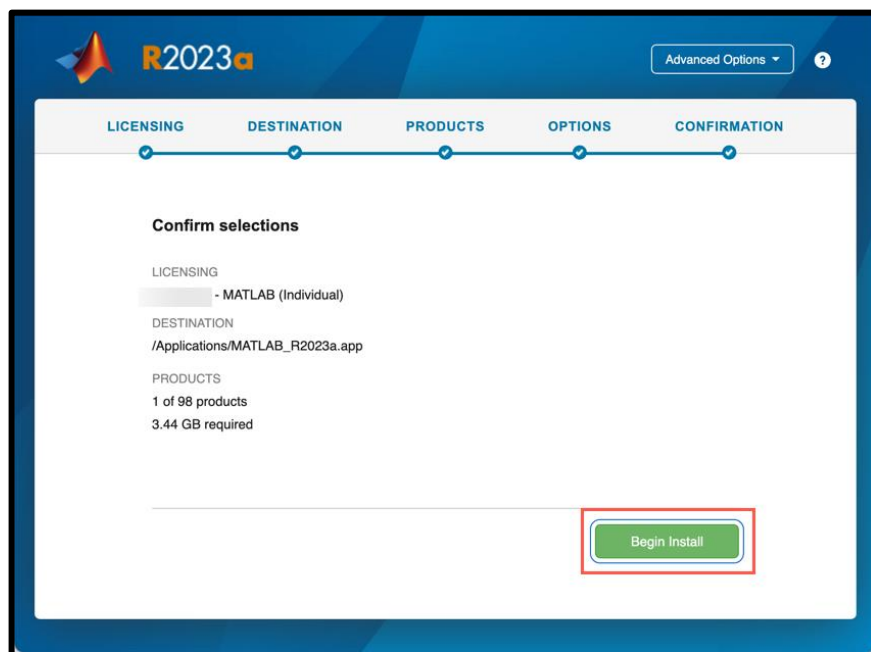
The screenshot shows the 'R2023a' installation wizard. The 'PRODUCTS' step is active, indicated by a blue dot on the progress bar. The title is 'Select products (recommended products are preselected)'. Below the title is a list of products with checkboxes. The 'MATLAB' checkbox is checked and highlighted with a red rectangle. The other products listed are Simulink, 5G Toolbox, Aerospace Blockset, Aerospace Toolbox, Antenna Toolbox, Audio Toolbox, Automated Driving Toolbox, AUTOSAR Blockset, Bioinformatics Toolbox, and Bluetooth Toolbox. At the bottom right of the window, a 'Next' button is highlighted with a red rectangle.

Product	Selected
Select All	<input type="checkbox"/>
MATLAB	<input checked="" type="checkbox"/>
Simulink	<input type="checkbox"/>
5G Toolbox	<input type="checkbox"/>
Aerospace Blockset	<input type="checkbox"/>
Aerospace Toolbox	<input type="checkbox"/>
Antenna Toolbox	<input type="checkbox"/>
Audio Toolbox	<input type="checkbox"/>
Automated Driving Toolbox	<input type="checkbox"/>
AUTOSAR Blockset	<input type="checkbox"/>
Bioinformatics Toolbox	<input type="checkbox"/>
Bluetooth Toolbox	<input type="checkbox"/>

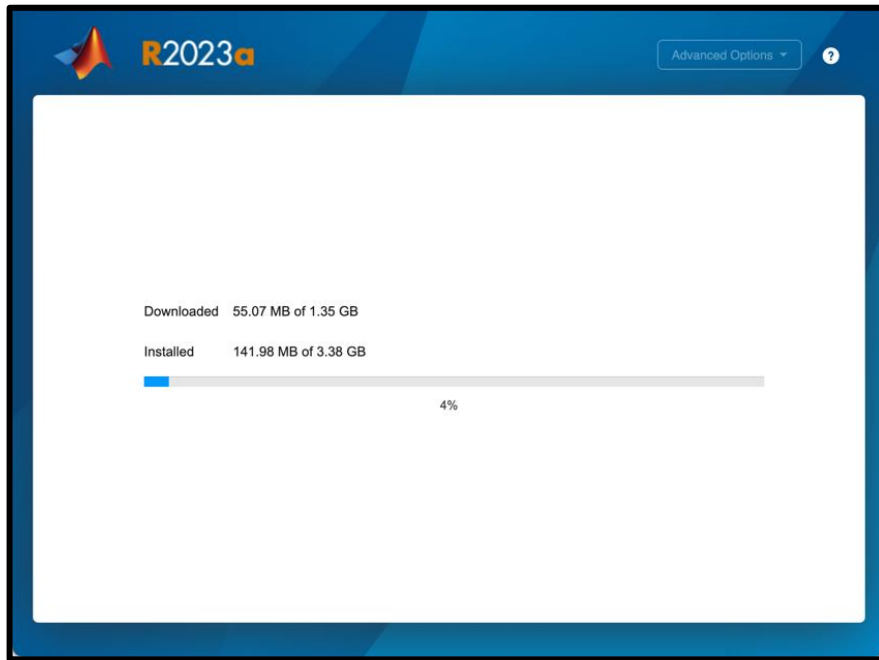
26. Choose whether to send user experience information to MathWorks, Click **Next**.



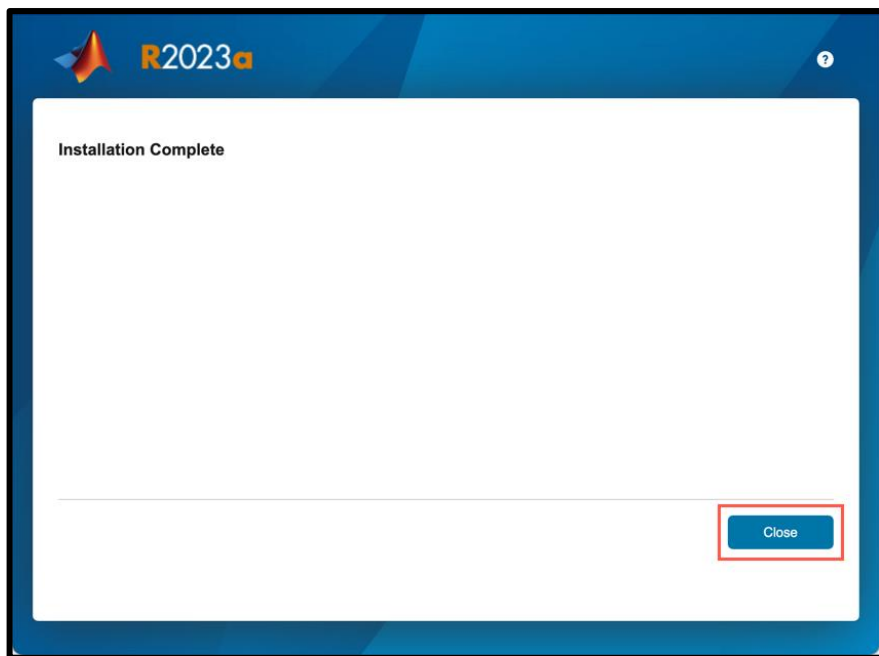
27. Confirm your installation selections, click **Begin Install**.



28. You will see a download progress window.



29. When installation is complete, click **Close**.



30. Installation is complete, you can now begin using **MatLab**. It will be in the folder you chose to install in.

***Note:** By default, it will be in Applications Folder unless you chose a different destination folder. You can create a shortcut in the dock by dragging the application to your dock.*

Need additional assistance? There is a page on the [Herff College of Engineering site for MatLab assistance as well](#). Additionally, [Please see the technical support page of MatLab for MathWorks products and services](#).

Locating Help Resources

umTech offers support to faculty, staff, and students, provides additional assistance, and resources. Such help can be located as follows:

Submitting a Service Request

Login URL: [Click here for our service desk ticketing system](#). After logging in, choose the appropriate form request for services.

Contact the ITS Service Desk — 901.678.8888 any day of the week! *(Excluding Some Holidays)*

ITS Service Desk Hours

Contact the Service Desk for assistance with technical login problems or issues. ALL incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 pm, please leave a message or [submit a service request](#).

Voice messages will be checked regularly and receive priority response the following business day. You may also email umTech at umtech@memphis.edu. *(Using this email will automatically generate a service request).*

Important Links

[Explore the umTech Website](#)

[Search the Solutions Page](#)