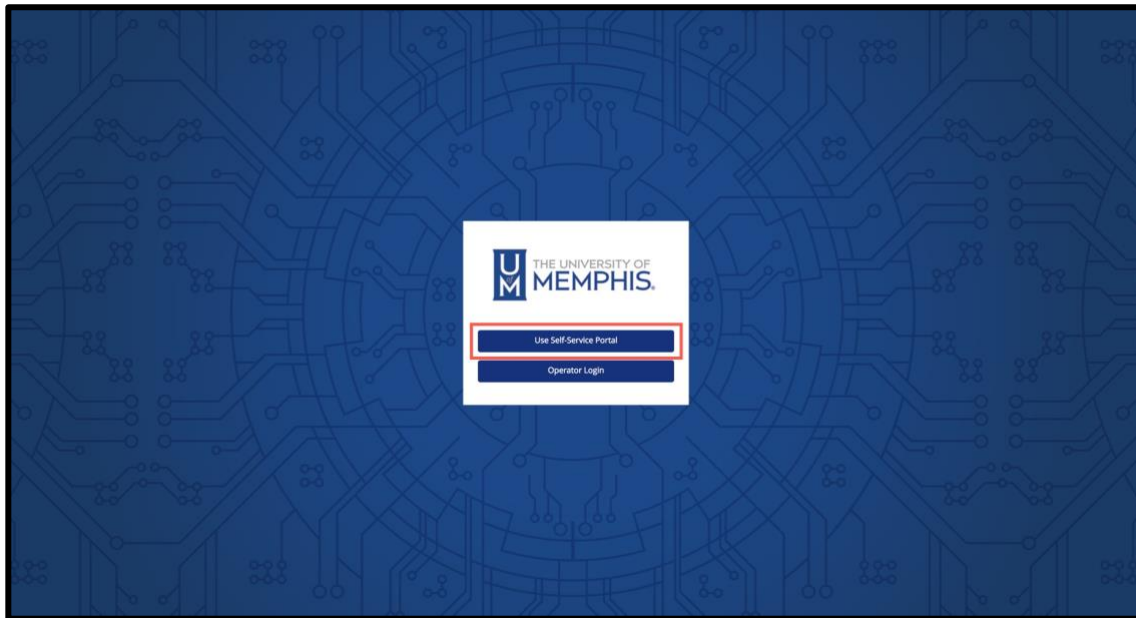


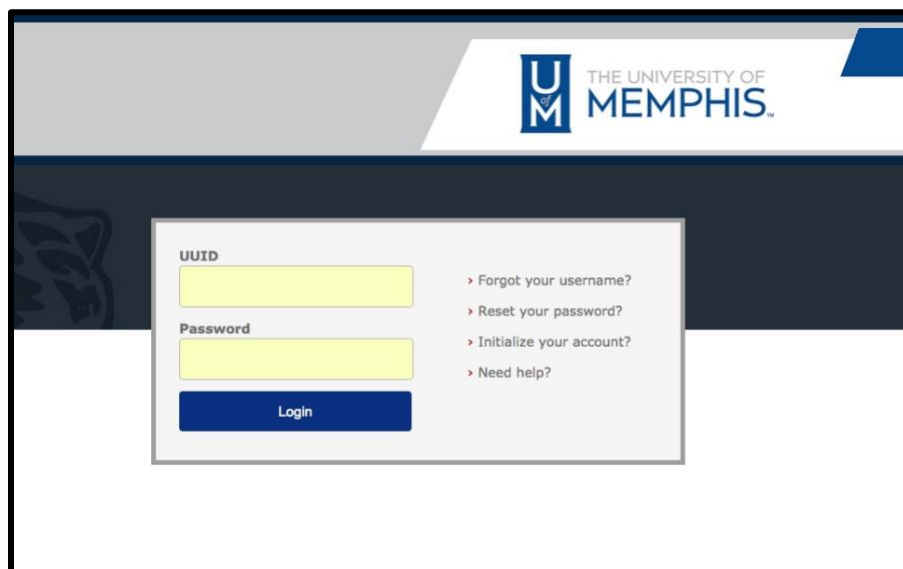
Getting Started

Logging into the System

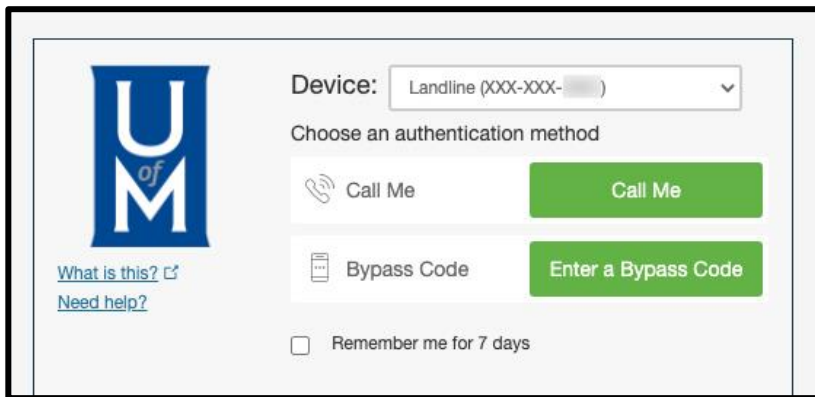
1. Browse to [the Service Desk ticketing Website](#), choose **Use Self-Service Portal**. Click **Login**.



2. Login with your **UUID** and **password**. (The UUID and password is the same one you use for myMemphis Portal and all other campus resources.) Authenticate using **DUO**.

A screenshot of the University of Memphis login form. The form is white and centered on a dark blue background. At the top right of the form is the University of Memphis logo and the text 'THE UNIVERSITY OF MEMPHIS'. Below the logo, there are two input fields: 'UUID' and 'Password'. Both fields are highlighted with a yellow background. Below the 'Password' field is a blue 'Login' button. To the right of the input fields, there are four links: '> Forgot your username?', '> Reset your password?', '> Initialize your account?', and '> Need help?'. The background of the entire page is a dark blue pattern of circuitry.

3. Authenticate Using Duo (if DUO has been enabled).



The opening screen is your personal TOPdesk workspace.

