Getting Started

Logging into the System
1. Browse to the Service Desk ticketing Website, choose Use Self-Service Portal. Click Login.

2. Login with your UUID and password. (The UUID and password is the same one you use for myMemphis Portal and all other campus resources.) Authenticate using DUO.
3. Authenticate Using Duo *(if DUO has been enabled)*.

The opening screen is your personal TOPdesk workspace.