Basic Layout:
The key parts of the standard TOPdesk workspace are as shown below:

A. **Search Bar** - From here you can search the knowledge base.
B. **Keep Learning Tile** - Quick link to the Keep Learning Page.
C. **Keep Teaching Tile** - Quick link to the Keep Teaching Page.
D. **Keep Working Tile** - Quick link to the Keep Working Page.
E. **My Incidents** - Clicking on this tile will give you a list of your incidents, and requests.
F. **AskTom** - Search our knowledge base to find answers to your questions.
G. **Ticket categories** - Choose from various categories to request help.
H. **Other Requests** - Requests not available from the other tile categories.
I. **Broad Service Disruption** - If there are outages affected people or systems.
J. **News** - Messages about planned maintenances at the UofM.
K. **Log out button** - Allows you to log out of system.