Asking AskTom a question
1. To ask Tom a question that is not answered in Knowledge base, click AskTom a question.

2. Click on AskTOM a question.

3. Write a brief description in the space provided and write your question in the block. When you are finished, click Submit.
4. Your question will be assigned an incident number and a confirmation email will be sent to you. Click Go to Home Page to return to the self-service home page.