Connecting on a PC - Windows 7

1. From the (A) Network settings, (B) choose eduroam from the list of available wireless networks. Check the Connect Automatically box and click Connect.

2. Enter your university email and Password. Tom Tiger’s user name is used (ttiger@memphis.edu).  
   Note: This is NOT the administrative password for your mobile device it is your university email and password.

3. (B) Click OK.
4. Next, you will receive a Windows Security Alert - *The connection attempt could not be completed*. Click Connect.

![Windows Security Alert]

*Note: Although it says “The Credentials provided by the server could not be validated. We recommend that you terminate the connection and contact your administrator with the information provided in the details. You may still connect but doing so exposes you to security risk by a possible rogue server.”, nothing you send will be in cleartext and your connection will still be secure and encrypted.*

5. You are now connected to the eduroam wireless network.

**Can’t connect using first method for Windows 7? Use this one:**

1. Open **Wireless Network Settings**.
2. From wireless settings, Click Open Network and Sharing Center.

3. In the Network and Sharing Center, select Manage Wireless Networks.
4. From Manage Wireless Networks, select Add.

5. Select Manually Create a network profile.

6. Now enter information for the wireless network eduroam. A) Type eduroam for Network Name. For Security Type, Select WPA2-Enterprise. For Encryption type, select AES. B) Click Next.
7. From the Security tab, check the box, Remember my credentials for this connection each time I'm logged on. Click on Settings.

8. From Protected EAP Properties, select Configure.
9. A) Make sure the box under “When connecting: Automatically use my windows logon name and password (and domain if any)” is NOT checked. B) Click, OK.

10. Next, click on Advanced Settings.
11. A) Make sure the box is checked beside Specify Authentication Mode. Select User Authentication from drop-down menu. B) Click OK.

![Image of network properties with Specify authentication mode checkbox highlighted]

12. A) A **Windows Security** window will appear. Enter your university user name (first part of your email address) and password. B) Click OK.

*Note: This is NOT the administrative password for your computer. Your Username will be the first part of your university email address and password associated with it.*

![Image of Windows Security window with User name and Password fields highlighted]
13. Next, the advanced settings window will appear. Click OK.

14. You will then receive a Windows Security Alert. The Alert will say “The connection attempt could not be completed”. Click Connect.
15. Next a window should pop up asking you to set Network Location. Select **Public Network**.

16. You are now connected to the eduroam wireless network.