Connecting on a PC - Windows 7

1. From the (A) Network settings, (B) choose um from the list of available wireless networks. Check the Connect Automatically box and click Connect.

2. You will be prompted to (A) enter your UUID (first part of your email address) and password. In this example, Tom Tiger’s user name is used (ttiger@memphis.edu).

   **Note:** This is NOT the administrative password for your computer. Your Username will be the first part of your UofM email address and Password associated with it.

3. (B) Click OK.
4. Next, you will receive a Windows Security Alert - *The connection attempt could not be completed*. Click Connect.

![Windows Security Alert]

*Note: Although it says “The Credentials provided by the server could not be validated. We recommend that you terminate the connection and contact your administrator with the information provided in the details. You may still connect but doing so exposes you to security risk by a possible rogue server.”, nothing you send will be in cleartext and your connection will still be secure and encrypted.*

5. You are now connected to the um wireless network.
Trouble connecting?

If you have recently changed your password and are having trouble connecting, you may need to forget the network and re-associate your device with the campus network.

1. Right click on the Network Settings and select **Open Network and Sharing Center**.
2. In the left column, select **Manage wireless networks**.
3. Right-click on the network you want to forget and select **Remove network**.
4. A window will pop up asking “**Are you sure you want to remove this network?**” Click **Yes**.
5. You have removed the network. To re-associate, follow the steps above in **Connecting on a PC – Windows 7**.
Can’t connect using first method for Windows 7? Use this one:

1. Open **Wireless Network Settings**.

2. From wireless settings, Click **Open Network and Sharing Center**.
3. In the Network and Sharing Center, select Manage Wireless Networks.
4. From Manage Wireless Networks, select Add.

5. Select Manually Create a network profile.

6. Now enter information for the wireless network um. A) Type um for Network Name. For Security Type, Select WPA2-Enterprise. For Encryption type, select AES. B) Click Next.
7. From the Security tab, check the box, **Remember my credentials for this connection each time I’m logged on**. Click on **Settings**.

8. From Protected EAP Properties, select **Configure**.
9. A) Make sure the box under “When connecting: Automatically use my windows logon name and password (and domain if any). is NOT checked. B) Click, OK.

10. Next, click on Advanced Settings.
11. A) Make sure the box is checked beside **Specify Authentication Mode**. Select **User Authentication** from drop-down menu. B) Click **OK**.

12. A) A **Windows Security** window will appear. Enter your UUID (first part of your email address) and password. B) Click **OK**.

*Note: This is NOT the administrative password for your computer. Your Username will be the first part of your UofM email address and Password associated with it.*
13. Next, the advanced settings window will appear. Click OK.

14. You will then receive a Windows Security Alert. The Alert will say “The connection attempt could not be completed”. Click Connect.
15. Next a window should pop up asking you to set Network Location. Select Public Network.

16. You are now connected to the um wireless network.