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Downloading Rosters for Daylight

1. Go to any page on the UofM Website and click on the lower left-hand corner of the page, click on the word **eCourseware**.

   ![eCourseware Link]

2. Using your UofM sign in with your **A)** uuid and **B)** password.

   ![Login Screen]

3. Authenticate Using Duo *(if DUO has been enabled)*.

   ![Duo Authentication]

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4. In the center column, under My Courses, you will see a list of all courses you are assigned to as faculty. You may need to scroll down to see the My Course area.

*Note: Before each semester, Banner will automatically create a course shell for each offering in the catalog and populate the course with faculty and students (populations are updated nightly).*

5. Find the title of the class you need a roster for and click on it; your class site will appear.
6. Near the top of the screen, above the class title, from the drop-down menu under assessments click **Grades**; the Manage Grades page will display.

7. On the left side, under Grades Area, click Enter Grades; the User List screen will display.
8. Select the Export Grades button; the Export Grades screen will display.

9. Under Export Options:
• Under the Export Options:
  o Export Grade Items For: All users should be selected in the dropdown
  o Key Field: Click the Username radio button; this is their UUID
  o Grade Values: Remove all checkmarks
  o User Details: This is your preference; choose the checkbox(es) appropriate for your needs; select what you would like to show up in the CSV file in addition to the students’ UUID.

  *Remove all checkmarks, if any exist, from the Choose Grades to Export and Grade Item areas*

Click the Export to CSV button at the top or bottom if he options box. An Export Grades box will appear letting you know your file is now ready to download.

9. Within the Export Grades box, click the link and a box will open and the file will appear.

10. Download the file and open in Excel and you can save it to the location of your choice, you may work with it as you would any .csv file.
Locating Help Resources

Upon completing the training covered in this course, faculty, staff, and students are able to receive additional training help and resources. Such help can be located as follows:

Service Desk Request

Submitting a Ticket

- Login URL:
  - [Here is a link to our service desk ticketing system](https://service.desk.com)
  - After logging in, choose the link Request Help or Services.
  - Choose Request Help or Services.

Call the ITS Service Desk (901.678.8888) any day of the week! (Excluding Some Holidays)

- The ITS Service Desk hours will be as follows:
  - Monday - Friday 8:00 am - 8:00 pm
  - Saturday 10:00 am - 2:00 pm
  - Sunday 1:00 pm - 5:00 pm
- You can contact the Service Desk for assistance with technical login problems or issues. Incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 pm, please leave a message or submit a service request.

- Messages will be checked regularly and receive priority response the following business day. You may also email The Center for Teaching and Learning, [umtech@memphis.edu](mailto:umtech@memphis.edu) (using this email will automatically generate a help desk ticket).

Important Links

- [Explore the umTech Website](https://umtech.memphis.edu)
- [Center for Teaching and Learning (CTL) Website](https://ctl.memphis.edu)
- [Search our Training and Documentation](https://ctl.memphis.edu/documentation)