THE UNIVERSITY OF
MEMPHIS®
Information Technology Services

Brightspace Pulse

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b brightspace™
by D2L

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umTech & The Center for Teaching & Learning

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What is Brightspace Pulse?

Brightspace Pulse is a mobile app that can help learners stay connected and on track with their courses in D2L Learning Environment. It provides one easy view of course calendars, readings, assignments, evaluations, grades, and Announcements. The app can help learners make better decisions about how to handle workload, when to submit assignments, and when to prepare for tests.

Use Brightspace Pulse to do the Following:

- See all the important dates and deadlines for each course
- Mark activities as complete
- Anticipate busiest times with a quick glance
- Receive the latest grades, course content, and Announcements
- Share updates via email, text messages, and social media
- Enter events and deadlines
- View course details and customize how much assignments and tests are worth
- Seamlessly log in to D2L Learning Environment via a browser to complete tasks
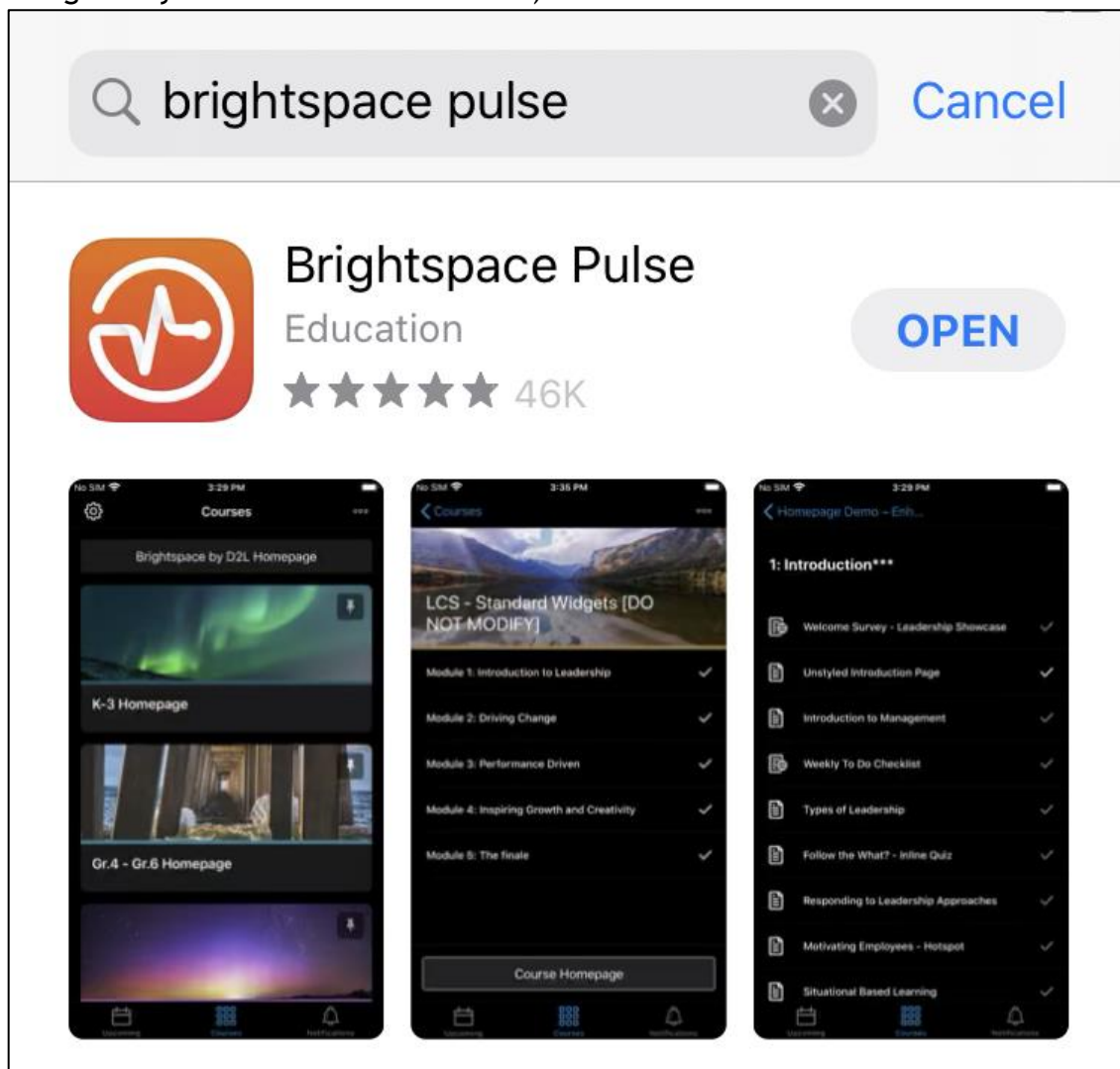
Download the Brightspace Pulse App

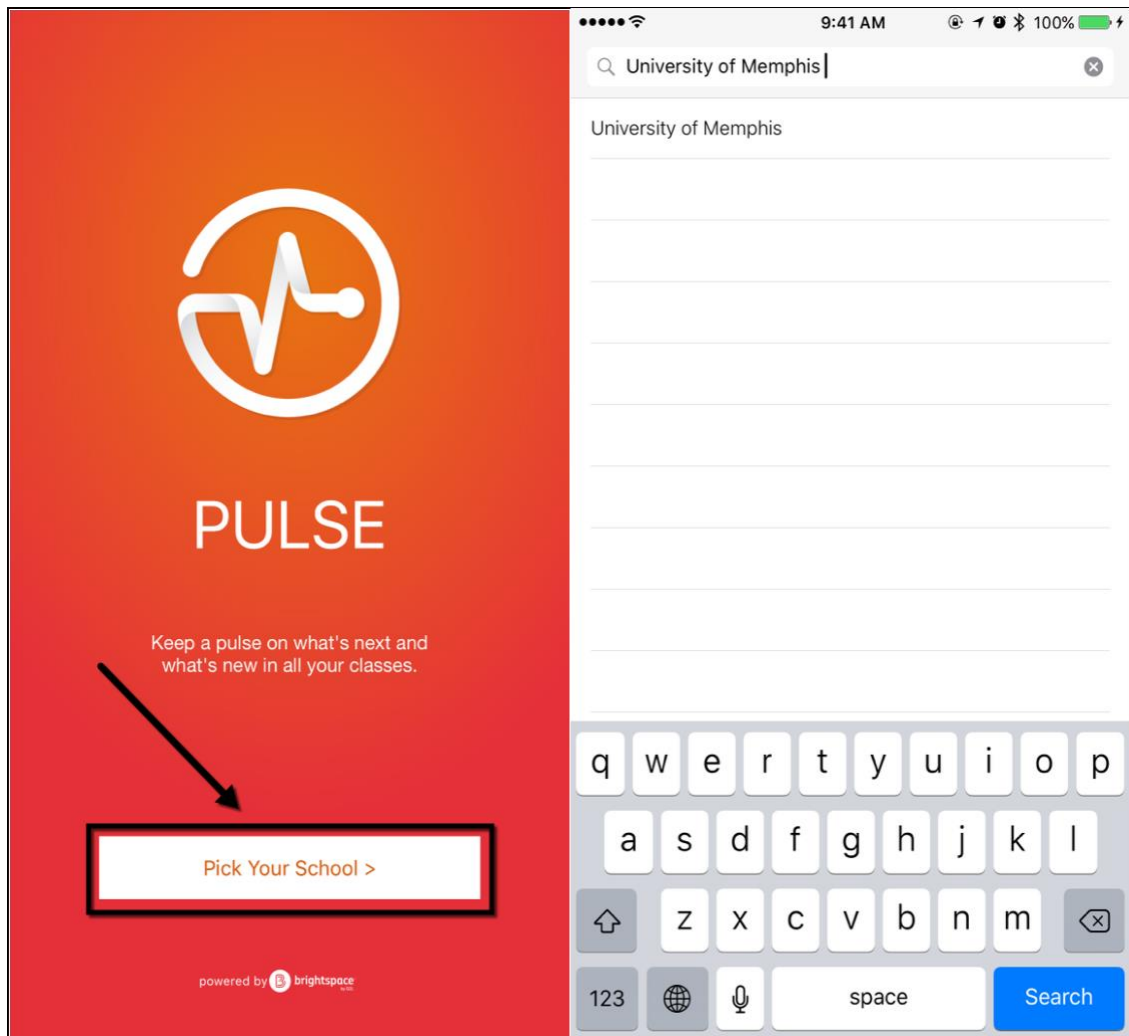iOS 11.0 or Later | Android 5.0 or Later
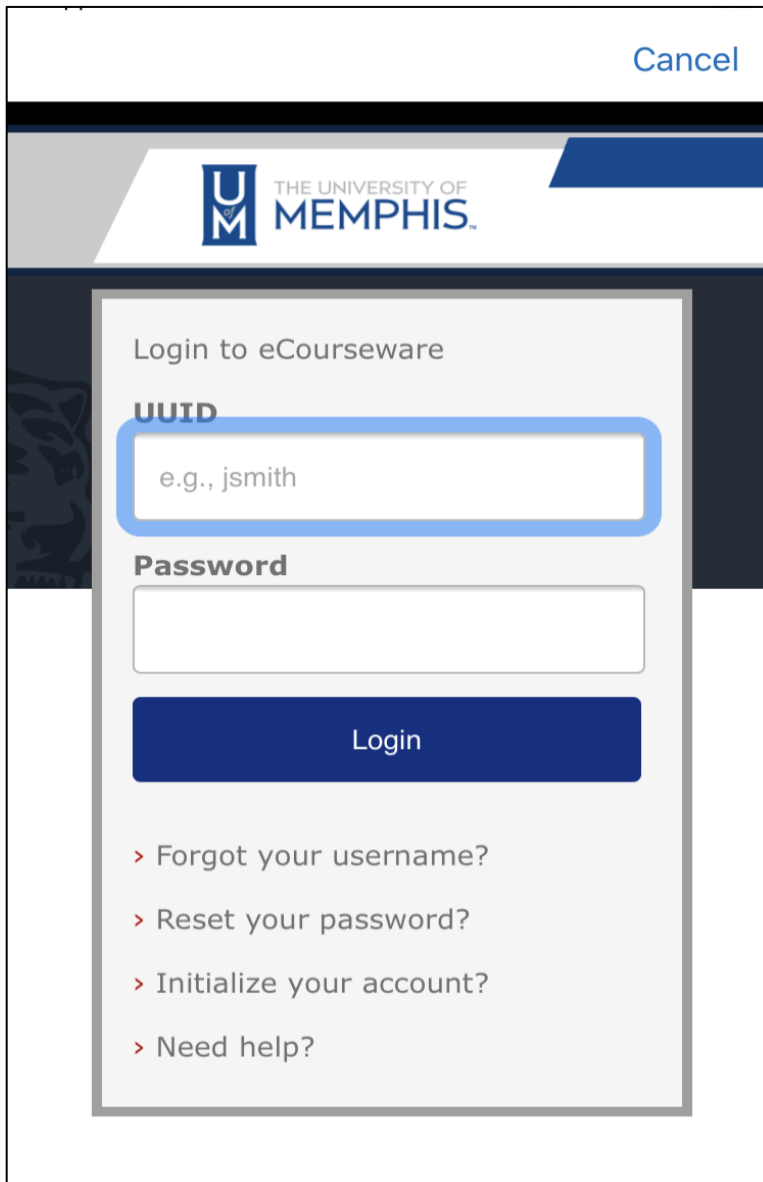
Getting Started

How do I use the Mobile Pulse App?

1. Download the App. (Search for **Brightspace Pulse** in the Apple App Store or Google Play and download it for free)

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2. Open the App and tap on **Pick Your School > Search for University of Memphis.**

3. On the D2L login screen, type in your UofM login credentials (**UUID and Password**) and then tap **Log In**.

Brightspace Pulse interface overview (iOS)

1. The graph in Week view displays which days are the busiest.

2. Toggle your view by tapping the ☰ Schedule view icon or 🖳 Week view icon. When the graph in Week view is visible, the activity list only shows activities for the selected day. The Schedule view shows all activities in the activity list for the duration of your courses.

3. The activity summary displays how many activities you completed this week.

4. The activity list displays the following activities: **To-dos** (📋), **Readings** (📖), **Assignments** (📄), or **Evaluations** (📑).

   - Navigate activities by swiping up or down.

   - Swiping left/right moves to the next/previous week. As you navigate, the graph (if visible) updates.

   - Tapping an activity displays detailed information and actions you can perform.

   - Tapping a ⊘ checkmark icon marks the activity as complete (✓).

5. Filter by courses in the graph and activity list by tapping **Courses.**

6. View course content updates from D2L Learning Environment by tapping **Updates**.

7. Fill in any gaps in your schedule by tapping the ⊕ **Add activity** icon.

8. Tap the ⚙ **Settings** icon to:

Log out, provide feedback, or view the version number.
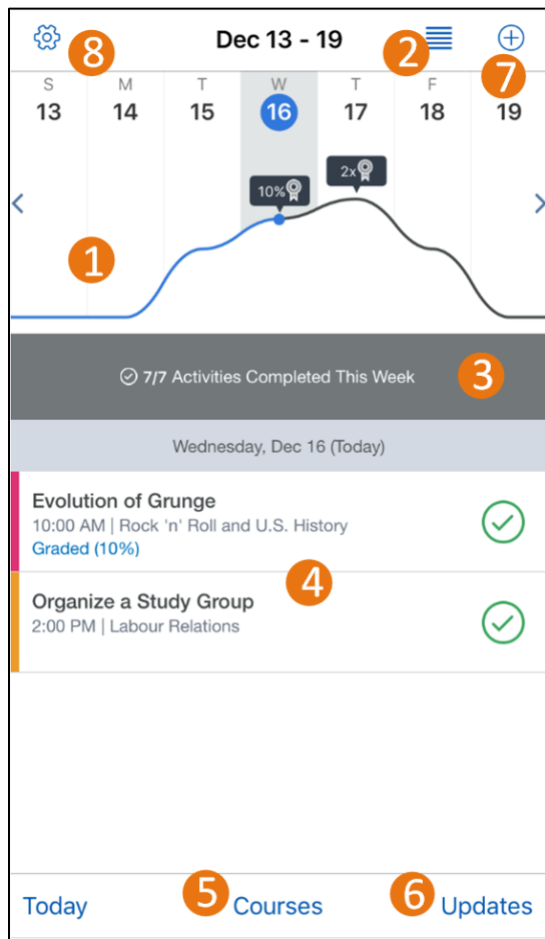
Brightspace Pulse interface overview (Android)

1. The graph in Week view indicates which days are the busiest.

2. The activity summary displays how many activities you completed this week.

3. The activity list displays the following activities: **To-dos** (📋), **Readings** (📖), **Assignments** (📄), or **Evaluations** (📜).

   - Navigate activities by swiping up or down.

   - Swiping left/right moves to the next/previous week. As you navigate, the graph (if visible) updates.

   - Tapping an activity displays detailed information and actions you can perform.

   - Tapping a ⚪ checkmark icon marks the activity as complete (✅).

4. Fill in any gaps in your schedule by tapping the ➕ **Add activity** icon.

5. View course content updates from D2L Learning Environment by tapping the 🔔 **Notifications** icon.

6. Tap the ☰ **Settings** icon to:

   - Toggle your view by tapping the ☰ **Schedule** icon or 🖥 **Week** icon. When the graph in the Week view is visible, the activity list only shows activities for the selected day. Hiding the graph shows all activities in the list for the duration of your courses.'

Log out, provide feedback, or view the version number.
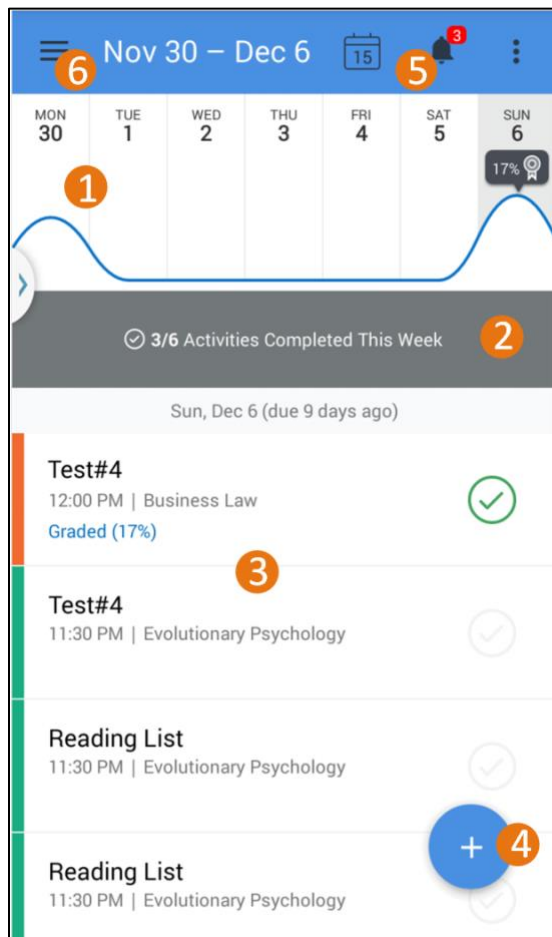
Using Brightspace Pulse

Activity categories in Brightspace Pulse

Brightspace Pulse displays the following activity categories, which are mapped from data in D2L Learning Environment:

| Icon	Activity	Mapping from D2L Learning Environment
	Assignment	Assignment submissions folder, discussion (forum and topic), checklist, survey
	Evaluation	Quiz, grade item
	Reading	Content Topic
	To-Do	None. A To-Do activity is personal data created in Brightspace by the learner

Viewing and editing activities

From the activity list, tapping an activity displays more details. Tap **Edit** to edit the activity details.

Note: When editing an activity created in D2L Learning Environment, the **Title** and **Grade worth** fields are the only editable fields. The field **Grade worth** is initially empty and must be set by the learner.

Tap **Open in Safari** (iOS) or **Open in Browser** (Android) to open the activity in D2L Learning Environment, for example, an exam in the Quizzes tool.

You can easily distinguish between personal activities you created in Brightspace Pulse and activities created by your instructors in D2L Learning Environment. A personal activity is identified by a **Personal** label.
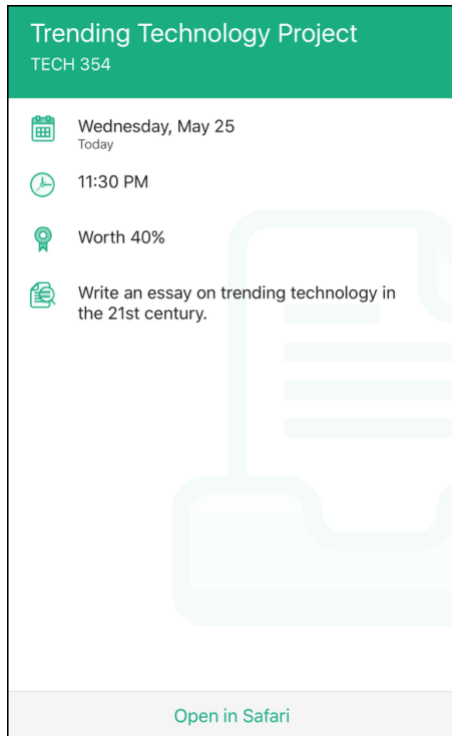
Add an activity

To fill in any gaps in your schedule or to add your own personal activities, you can add an activity.

1. Tap the **Add activity** icon: ⊕ (iOS) or ➕ (Android).

2. Tap an activity type: **To-dos** (▤), **Readings** (▥), **Assignments** (▤), or **Evaluations** (▥).

3. Fill out the necessary fields.
   Note: You must associate the activity with a relevant course in D2L Learning Environment.

4. Tap **Save**.

Mark an activity as complete

After completing an activity such as an assignment or reading, you can mark the activity as complete. The activity summary displays how many activities have been completed in the current week.

From the activity list, mark an activity as complete by tapping a ⊘ checkmark. To provide a sense of accomplishment, a completion message displays.

Tapping a ✓ checkmark marks the activity as incomplete.

Viewing Updates (Notifications)

To view notifications, tap **Updates** (iOS) or the 🔔 **Notifications** icon (Android).
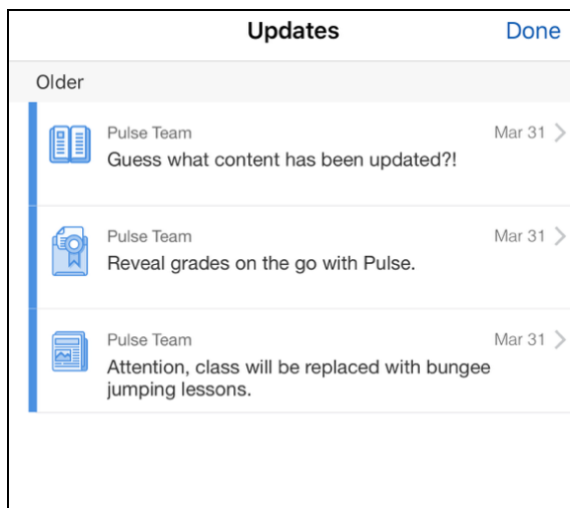
Note: After logging in for the first time, course notifications do not appear until new updates are created.

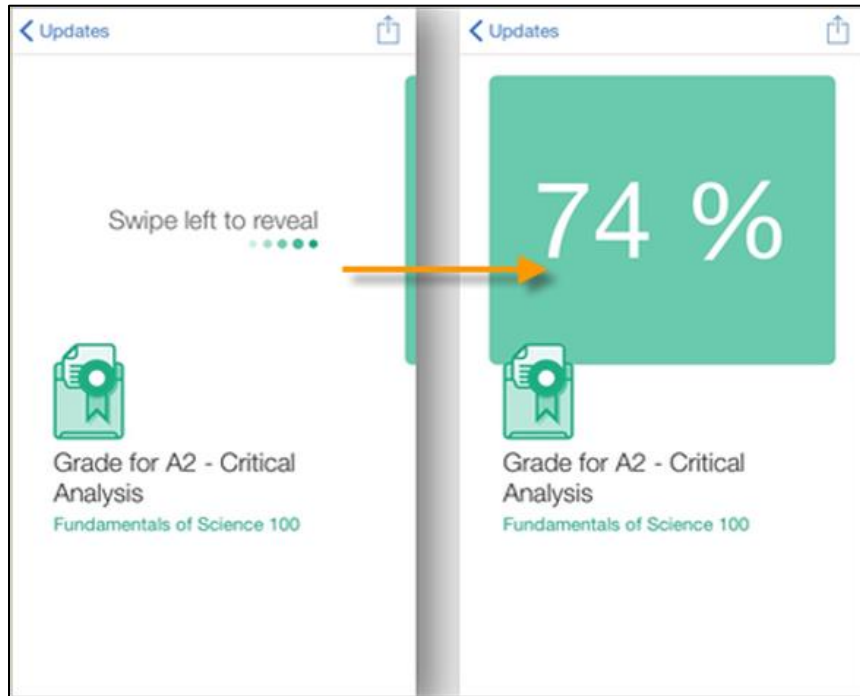You can view the details of an update by tapping an activity. For example, you view a **grade** from the Updates screen by tapping the activity. Swipe left to reveal the grade.

Sharing notifications with others

You can share notifications with others by tapping the share icon (⬆ on iOS or ⬌ on Android). For example, you can share a course content notification with other learners via instant message, email, or social media.
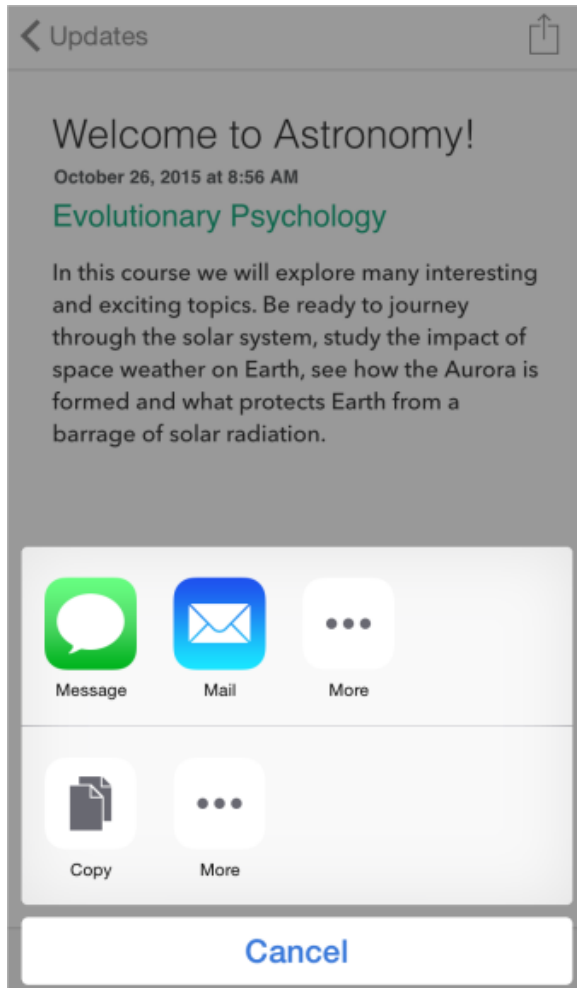
Locating Help Resources

Upon completing the training covered in this course, faculty, staff, and students are able to receive additional training help and resources. Such help can be located as follows:

Service Desk Request

Submitting a Ticket

- Login URL:
  - Here is a link to our service desk ticketing system
  - After logging in, choose the link **Request Help or Services**.
  - Choose Request Help or Services.

Call the ITS Service Desk (901.678.8888) any day of the week! (Excluding Some Holidays)

- The ITS Service Desk hours will be as follows:
  - Monday – Friday 8:00 am – 8:00 pm
  - Saturday 10:00 am – 2:00 pm
  - Sunday 1:00 pm – 5:00 pm
- You can contact the Service Desk for assistance with technical login problems or issues. Incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 pm, please leave a message or submit a service request.

- Messages will be checked regularly and receive priority response the following business day. You may also email The Center for Teaching and Learning, umtech@memphis.edu (using this email will automatically generate a help desk ticket).

Important Links

- **Explore the umTech Website**
- **Center for Teaching and Learning (CTL) Website**
- **Search our Training and Documentation**