

IN THIS ISSUE: OCTOBER 2021 REVIEW



The UofM is rapidly moving toward completion of our campuswide transition to Canvas, as our new learning management system. Here's an update on our progress.

Questions about Canvas? – A Canvas Support option has been added to the Self-Service HelpDesk ticketing system. Faculty can place service requests for other courses that they may need imported into Canvas.

Integrated Learning Tools (LTIs) and Canvas – The team is currently working to move all current integrations (e.g. Cengage, LinkedIn Learning, Pearson, etc.) into Canvas. All integrations have passed accessibility testing.

Looking for Canvas Training? – Ongoing Canvas training and updates <u>can be found on the Canvas training page</u>. Canvas Training began August 31, 2021, with a total of 58 Canvas training sessions with 800+ participants in attendance current as of the TLAC meeting (October 21st). There are 22 sessions scheduled for November and college/department workshops will also start in November. There are in-person training sessions scheduled in the McWherter Library every Friday. All training sessions have a trainer and UM3D course designer available for support. Check out the website for a list of training opportunities, as well as Canvas updates.

Canvas Boot Camp – Canvas Boot Camp will be scheduled the week after Fall exams, December 13-16. All training will be recorded and archived. More information will be found in a forthcoming email.

Student Training – Students will have access to the training module,

Passport to Canvas. The module is scheduled to launch November 8th as an automated, self-paced training that will provide digital badges for those students who complete training.

Stay Informed – Faculty will be updated regularly on the progress of our transition to Canvas via emails from the Provost's office.

For questions, email the UM3D team at: um3d@memphis.edu.

CANVAS TIMELINE

Term	Tentative Delivery
Spring 2021 courses	October 1 (completed)
Fall 2020 courses	October 8 (completed)
Spring 2020 courses	October 15 (completed)
Master courses	October 15 (completed)
Summer 2021 courses	October 22 (completed)
Summer 2020 courses	October 29 (completed)
Spring 2022 courses	November 8 (completed
Banner Update	November 8 (completed
Fall 2021 courses	December 15 (planned)

Security Awareness Training



IT Security Awareness training is now available and required for all UofM staff and faculty. Training takes less time than previous trainings and must be completed by Feb. 28. <u>Visit the Security Awareness training page</u> for more details. The IT Security team also provides security awareness presentations at in-person and virtual department meetings. To schedule a presentation for your department, email Jarrod Taylor at <u>Jarrod.Taylor@memphis.edu</u>.

DELL PUNCH-OUT

Beginning Nov. 19, the online Dell TigerBuy catalog will display standardized systems that have been configured to meet the University's performance and security needs. The University has negotiated pricing for select models, and the machines included have been chosen for their performance, features, value and dependability. Adopting a standardized catalog helps local service providers (LSPs) address computer issues more efficiently, enhances support and helps further ensure the security of the University network.

If you need a specialized system that is not included in the catalog, your LSP can assist you in creating a custom order that incorporates specific features. Bulk orders may also be available at a discounted price. Please consult with your LSP before making large orders. To request LSP assistance, you can contact the ITS Service Desk at 901.678.8888 or umtech@memphis.edu.



AND THE NEW LOOK

In October, a new version of the Duo mobile app was released. If the app on your device has been updated, you might have noticed some changes, such as the swapping of the Approve and Deny button locations. The update was focused primarily on design elements and did not affect the core function of Duo.

For more information and documentation about Duo, visit the UofM Duo web page.

Old Message and Look





New Message and Look





ECOURSEWARE BUZZ

The bees are preparing for the end of the semester!

Preview Dropbox as a student – When looking at the Submission's Evaluation screen of a Dropbox, click on the three dots in right-hand corner to select the drop-down Preview Activity option. This allows you to view the assignment as a student. When done, click Exit Preview.

Print Button Next to the PDF Viewing Window - A print button has been added next to PDF viewing window. When opening a PDF in the content area of your courses, there is a new Print button next to the Download button.

D2L Reminders - We will no longer process feature requests for D2L.



Microsoft Teams is available for all faculty, staff, and students. This collaboration and communication tool from Microsoft is the hub for groups in Microsoft 365 that connects people, content, and applications to be more engaged and efficient. Teams brings simplicity to teamwork by collaborating, sharing, and communicating while doing it all under one platform. Microsoft Teams has persistent, chat-based collaboration, complete with document sharing, on line meetings, and many more features for group communications. Having a team space is key to being able to make creative decisions and communicate effectively with one another. Introductory training for Teams can be found in LinkedIn Learning, and Microsoft. More detailed information about Microsoft Teams can be found on our Microsoft Teams web page.

SOFTWARE RENEWALS

West Group – Westlaw (used by CPLS) \$25,631

eViews (used by FCBE) \$1,920

Minitab (used by ENGR) \$1,920





Information Technology Services

100 Administration Bldg., Memphis, TN 38152 | 901.678.8888

For more information or to inquire about technical reports, contact umtech@memphis.edu | memphis.edu/umtech