

CTL Newsletter

Center for Teaching and Learning

Fall 2014

THE UNIVERSITY OF
MEMPHIS
Information Technology Services

umMedia

Media Services for Teaching & Learning

The Center for Teaching and Learning introduced umMedia on August 8, 2014. This grouping of common media services has the purpose to aid online and on-ground instruction.

Five services are currently under umMedia, with the potential to expand.

ENSEMBLE VIDEO

While this system brings an ease of uploading audio and video files, its greatest feature lies in the *eCourseware* integration. Once you've requested and logged into your Ensemble account, you will be able to log into eCourseware and access Ensemble account and videos seamlessly.



MEDIASITE

Working with media in multiple ways is a strong point of Mediasite. It allows you to upload, manage, and record media from your desktop. Making Mediasite unique, is its ability to capture a presentation (i.e. *Powerpoint*) and the speaker simultaneously.



PODCAST CENTRAL

Podcast Central was one of the first media services on the UoM campus. It is set to retire in Summer 2015.

As the first step towards retirement, Podcast will be set to read-only status on December 23, 2014. Read-only will allow files to be visible and downloaded, but no new content can be added. Current users will be notified with additional information.

UMMEET (ADOBE CONNECT)

Web conferencing is provided by Adobe Connect. Specifically, *Connect Meeting* has been licensed. The use of this product allows classes, or small groups, to meet synchronously online with up to 100 participants.

SEEVOGH

Seevogh is a "cloud-based" video conferencing system. It gives you the ability to conduct live, multi-person video conferences from any camera-enabled laptop or tablet.



A highlight is the ability for the host and participants to share their computer screens, in addition to their webcam.



ACCESS UMEDIA, RESOURCES AND WORKSHOPS AT:

<http://www.memphis.edu/umtech/ummedia/>

eCourseware Debuts New Features, Role

Over the summer, four items were tested and installed in eCourseware to add to the faculty and student experience.

EMBEDDED LIBRARIAN

This role has been created for a librarian to field questions about research, library usage and help students identify resources.

Librarians can access Discussion sections of your course, **but NOT the Gradebook**. Content can be viewed, but not edited.

To request a Librarian to be added to your course, submit a Service Desk ticket or call the umTech Service Desk at 901.678.8888.

VIDEO NOTE

Video Note enables you to create video recordings from your webcam and insert them through HTML Editor's *Insert Stuff* option, and anywhere video attachments are supported within D2L (i.e. Discussions).

ENSEMBLE VIDEO

This integration provides a simple way for educators to upload media, access their existing Ensemble Video media libraries, and publish single videos and video playlists into their course, without leaving D2L.

eCourseware Updates for Fall 2014

- Embedded Librarian
- Ensemble Video
- Video Note
- Wiggio

WIGGIO

This tool enables group communication and collaboration. Using Wiggio, you can hold group discussions, assign tasks to group members, poll members, share calendars and schedules, upload and manage group files, and communicate using live conference calls, video conferences, chat rooms, texts, emails, and voice mail. Wiggio can be found within your course navigation bar.

RESOURCES AND SUPPORT

Information on each of these products can be found on [umTech Training](https://bf.memphis.edu/training/index.php) (<https://bf.memphis.edu/training/index.php>).

Students Have New Opportunity for Technology Coaching



MISSION

The mission of Technology Coaches is to EMPOWER students with the ABILITY and UNDERSTANDING of the University's technology resources.

HOW IT WORKS

Students are placed in a team according to their current classification. This allows them to share common student experiences and meet people at the same point in their college career.

COACHES WORK WITH STUDENTS BY:

- locating tutoring resources
- online course navigation
- software/hardware recommendations
- and much more

SIGN UP INFORMATION FOR STUDENTS:

http://www.memphis.edu/umtech/student_sucess/index.php



Adobe Agreement Brings Software to Wider Audience

An innovative service agreement between TBR and Adobe has made it possible for Adobe Acrobat Pro and the Creative Cloud (CC) service to be **installed on University owned computers**. The agreement also gives the UoM access to future Acrobat Pro and CC versions as they are released from the

vendor. The UoM Adobe Software (<http://www.memphis.edu/umtech/solutions/software/adobe.php>) site has information on how to take advantage of this program.

Submit a request for all other Adobe software via the Software Request Site (<http://www.memphis.edu/umtech/solutions/software/tafrequest.php>).

Gliffy Tool in umWiki Allows Ease in Diagram Creation



Using **umWiki** (<https://umwiki.memphis.edu>), the ability to create professional-quality flowcharts and organizational charts is now a possibility with the integration of **Gliffy** (<http://www.gliffy.com>).

New diagrams are added as attachments to pages. This means that all of your data is stored in the same manner as any other content in your wiki. If you have backup proce-

dures and network security setup for Confluence, all of these configurations will automatically apply to any Gliffy diagrams you create.

Information on using **Gliffy within umWiki** can be found on the **umTech Training page** for Gliffy (<http://www.memphis.edu/umtech/solutions/umwiki.php>).

SAS and SPSS Updates in umWare

This summer brought updates to the SAS and SPSS software within umWare. **umWare** (<http://umware.memphis.edu>) is a resource that allows faculty and students to access various applications that would normally only be available on campus.

- ◆ SAS, now available version 20.
- ◆ SPSS has been upgraded to version 20 as well.

**SIGN UP
TODAY**

INFORMATION SECURITY TRAINING

LEARN ABOUT INFORMATION SECURITY AT THE UNIVERSITY AND
BEST PRACTICES REGARDING UNIVERSITY AND GENERAL INFORMATION.

MONDAY, SEPTEMBER 8TH 11:00 AM - 12:00PM

REGISTER AT [LEARNING CURVE](http://learningcurve.memphis.edu) ([HTTP://LEARNINGCURVE.MEMPHIS.EDU](http://learningcurve.memphis.edu))

Center for Teaching and Learning (CTL) - Supporting Faculty, University's Mission

Faculty support had previously been done through the Advanced Learning Center. Starting in January 2014, a transition to the Center for Teaching and Learning (CTL) took place and is under Information Technology Services.

CTL has a renewed commitment to supporting faculty in technology that enhance education through the engagement of students and teaching. The CTL will host more opportunities for discovering/learning new technologies that encourage student success.

Our workshops can be found on the Learning Curve training registration website (<http://learningcurve.memphis.edu>). After logging in, select *Center for Teaching and Learning*.

We continue to add to our catalog of workshops. Currently, eCourseware Essentials for Beginners, Ensemble Video, and Mediasite are on the calendar. In the Fall, sessions looking at more advanced features of eCourseware tools will be offered.

CTL's website can be found at <http://www.memphis.edu/umtech/teaching/index.php>

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Dreamers. Thinkers. Doers.

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