eRefund and Two-Factor Authentication Setup Instructions
Select “My Finances” under the Student Pages drop down menu item in MyMemphis.edu
Click on TigerXpress

Campus Card, Bursar and TigerXpress

TigerXpress
- Access TigerXpress to view pay fees, setup installments, direct deposits, add authorized users
- Trouble logging in?
- Access the Bursar's website for more information about paying and understanding fees and payment deadlines

Campus Card
- Add money to your Campus Card (not available on mobile devices), view transactions, view meal plan information (if applicable) and deactivate/reactivate your Campus Card.
- On Campus Dining & Meal Plans

Fees/Financial Aid/Scholarship
- Show my Account Balance
  - Fee Deadlines
  - Refund Dates
  - Ways to Pay
  - Pay my Bill
  - Granting Access to Parents/Authorized Users
  - Need help?

New Financial Aid requirements can be added after existing requirements are satisfied. Check here often.

2223 (applies to Fall 2022, Spring 2023 and Summer 2023)

View Financial Aid Requirements and Information

Requirements for Aid Year:
Financial Aid Requirements for Academic Year 2023
First time borrowers must complete loan entrance counseling.
Yes to Title IV Authorization
Click the “Refund Account Setup” link at the top of the page.
Click on the “Enroll in Two-Step Verification” button.
Choose one of the three options to receive the Two-Step Verification passcode and complete the on screen instructions.
Once your Two-Step Verification setup has been completed, click on the Home Button to start setting up your eRefund Account.
Click the “Refund Account Setup” link at the top of the page.
You will now need to complete the Two-Step Verification process.
The code will automatically go to your selected Two-Step Verification method. Enter the 6-digit code and click the “Verify” button.
To set up a brand-new ACH account, click the “Set up a new account” button. To choose a saved account as your eRefund account, click the “Select account” button and skip to page 16.
Fill in the requested information. Please make sure that you have the correct Routing Number and Account Number for your bank account.

Your Account Number is NOT the number on your debit card.
1. Make sure that the name and address match the name and address on your bank account.

2. Enter a unique name for this account so that you can tell the difference from other accounts you may have saved.

3. Click “Continue” when you have entered all required information.
Check the “I Agree” box and then click the “Continue” button. This agreement is only in place for instances when a user makes a payment with this account and that payment returns.
You have now completed the set up of your eRefund account.
Select the account from the list that you want to set up as your eRefund Account, and click Continue.

This section is only for users selecting a previously saved account as their eRefund account.
You have completed the set up of your eRefund account.